

Avaya Solution & Interoperability Test Lab

Application Notes for Configuring Avaya Communication Server 1000E R7.5 with Avaya Aura® Session Manager R6.1 and Avaya Session Border Controller for Enterprise R4.0.5 to support BT Global Services NOAS SIP Trunk - Issue 1.0

Abstract

These Application Notes describe the steps to configure Session Initiation Protocol (SIP) trunking between an Avaya SIP enabled enterprise solution and the BT Global Services NOAS SIP Trunk service. The Avaya solution consists of Avaya Aura® Session Manager and Avaya Communication Server 1000E connected to an Avaya Session Border Controller for Enterprise. BT is a member of the Global SIP Service Provider program.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the necessary steps to configure Session Initiation Protocol (SIP) trunking between an Avaya SIP enabled enterprise solution and the BT SIP Trunk Service. The Avaya solution consists of Avaya Aura® Session Manager, an Avaya Communication Server 1000E (CS1000E) and an Avaya Session Border Controller for Enterprise (Avaya SBCE) connected to the BT SIP Trunk Service. Customers using this Avaya SIP enabled enterprise solution with the BT SIP Trunk Service are able to place and receive PSTN calls via a dedicated Internet connection using the SIP protocol. This converged network solution is an alternative to traditional PSTN trunks. The approach normally results in lower cost and a more flexible implementation for the enterprise customers.

2. General Test Approach and Test Results

The general test approach was to configure a simulated enterprise site using an Avaya SIP telephony solution consisting of Session Manager, Communication Server 1000E and the Avaya SBCE. The enterprise site was configured to use the SIP Trunk Service provided by BT, with all PSTN traffic transiting via the BT SIP Trunk Service.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

2.1. Interoperability Compliance Testing

The interoperability test included the following:

- Incoming calls to the enterprise site from the PSTN were routed to the DID numbers assigned by BT. Incoming PSTN calls were terminated on Digital, Unistim, SIP and Analogue telephones at the enterprise side.
- Outgoing calls from the enterprise site were completed via BT to PSTN telephones.
 Outgoing calls from the enterprise to the PSTN were made from Digital, Unistim, SIP and Analogue telephones.
- Calls were made using G.729A, and G.711A codecs.
- Fax calls to/from a group 3 fax machine to a PSTN connected fax machine using the T.38 transmission mode.
- DTMF transmission using RFC 2833 with successful IVR menu progression.
- User features such as hold and resume, transfer, conference, call forwarding, etc.
- Caller ID Presentation and Caller ID Restriction.
- Call coverage and call forwarding for endpoints at the enterprise site.
- Transmission and response of SIP OPTIONS messages sent by BT requiring Avaya response and sent by Avaya requiring BT response.

2.2. Test Results

Interoperability testing of the sample configuration was completed with successful results for the BT SIP Trunk Service with the following observations:

- No inbound toll free numbers were tested, however routing of inbound DID numbers and the relevant number translation was successfully tested.
- Routing to emergency numbers (such as 112) was tested.
- G.729 annex b (silence suppression) is not supported by BT SIP Trunk Service and thus was not tested.
- Unsupervised transfer of incoming or outgoing PSTN calls to PSTN called parties is not permitted; this is a PSTN imposed restriction. The same restriction exists for supervised transfers of an existing PSTN call to a PSTN called party.
- Mobile-X call to service DN, then making a call out to the PSTN. The call rings for a second and is dropped immediately, a BYE is sent from NOAS.

2.3. Support

For technical support on BT products please use the following web link. http://btbusiness.custhelp.com/app/contact

3. Reference Configuration

Figure 1 illustrates the test configuration. The test configuration shows an Enterprise site connected to BT's SIP Trunk Service. Located at the Enterprise site is a Session Border Controller, Session Manager and CS1000E. Endpoints are Avaya 1140 series IP telephones, Avaya 1200 series (not shown in **Figure 1**) IP telephones (with Unistim and SIP firmware), Avaya IP Softphones (SMC3456, 2050 and Avaya one-X® Communicator), Avaya Digital telephone, Analogue telephone and fax machine. For security purposes, any public IP addresses or PSTN routable phone numbers used in the compliance test are not shown in these Application Notes.

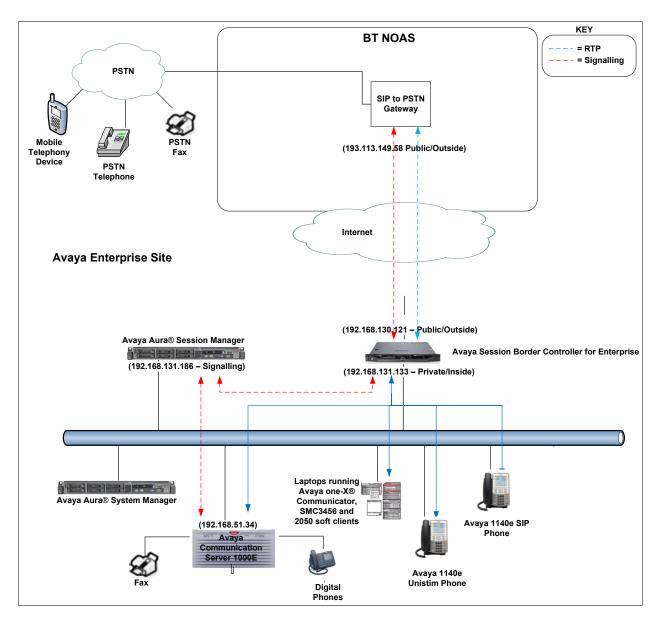


Figure 1: Test Setup BT SIP Trunk Service to Avaya Enterprise

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Equipment	Software	
Avaya Communication Server 1000E	Avaya Communication Server 1000E 007.50Q/	
	7.50.17	
	(PSWV 100 with latest Patches and Deplist as	
	shown in Appendix A)	
Avaya Communication Server 1000E	CSP Version: MGCC CD01	
Media Gateway	MSP Version: MGCM AB01	
	APP Version: MGCA BA07	
	FPGA Version: MGCF AA18	
	BOOT Version: MGCB BA07	
	DSP1 Version: DSP1 AB04	
Avaya S8800 Server running Avaya	Avaya Aura® Session Manager 6.1	
Aura® Session Manager	(6.1.3.0.613006)	
Avaya S8800 Server running Avaya	Avaya Aura® System Manager 6.1	
Aura® System Manager	(6.1.7.1.1260)	
Dell R210 V2 Server running Avaya	Avaya Session Border Controller for Enterprise	
Session Border Controller for	(4.0.5.Q02)	
Enterprise		
Avaya 1140e Unistim Phone	FW: 0625C8J	
Avaya 1140e SIP Phone	FW: 4.00.04.00	
Avaya one-X® Communicator	Version cs6.1.0.25	
Avaya SMC3456	Version 2.6 Build 57666	
Avaya Analogue Telephone	N/A	
Avaya M3904 Digital Telephone	N/A	
BT NOAS SIP Trunking	3.120.5.17	

5. Configure Avaya Communication Server 1000E

This section describes the steps required to configure Communication Server 1000E for SIP Trunking and also the basic configuration for telephones (Analogue, SIP and IP phones). SIP trunks are established between Communication Server 1000E and Session Manager. SIP trunks are also established between Session Manager and the Avaya SBCE private interface. The Avaya SBCE public interface connects to the BT Global Services NOAS SIP trunks. Incoming PSTN calls from the BT Global Services NOAS SIP Trunk service traverse the Avaya SBCE and are directed to the Session Manager, which directs the calls to Communication Server 1000E (see **Figure 1**).

The Avaya SBCE media manager has been configured to ensure RTP packets are managed correctly from the Avaya SBCE public interface to the private interface and vice versa. When a SIP message arrives at Communication Server 1000E, further incoming call treatment, such as incoming digit translations and class of service restrictions may be performed. All outgoing calls to the PSTN are processed within Communication Server 1000E and may be first subject to outbound features such as route selection, digit manipulation and class of service restrictions. When Communication Server 1000E selects a SIP trunk for outgoing PSTN calls, SIP signaling is directed to the Session Manager. The Session Manager directs the outbound SIP messages to the Avaya SBCE private interface. The Avaya SBCE public interface manages outgoing SIP sessions onwards to the BT Global Services NOAS SIP trunks.

Specific Communication Server 1000E configuration was performed using Element Manager and the system terminal interface. The general installation of the Avaya Communication Server 1000E, System Manager, Session Manager and Avaya SBCE is presumed to have been previously completed and is not discussed here. Configuration details will be provided as required to draw attention to changes in default system configurations.

5.1. Logging into the Avaya Communication Server 1000E

Log in using SSH to the ELAN IP address of the call server using a user with correct privileges. Once logged in, type **csconsole**, this will take the user into the VxWorks shell of the call server. Next type **logi**, the user will then be asked to login with correct credentials. Once logged in, the user can then progress to load any overlay.

5.2. Confirm System Features

The keycode installed on the call server controls the maximum values for these attributes. If a required feature is not enabled or there is insufficient capacity, contact an authorized Avaya sales representative to add additional capacity. Use the Communication Server 1000E system terminal and manually load overlay 22 to print the System Limits (the required command is SLT), and verify that the number of SIP Access Ports reported by the system is sufficient for the combination of trunks to the BT network, and any other SIP trunks needed. See the following screenshot for a typical System Limits printout. The value of **SIP ACCESS PORTS** defines the maximum number of SIP trunks for the Communication Server 1000E.

```
System type is - Communication Server 1000E/CP PM
CP PM - Pentium M 1.4 GHz
IPMGs Registered:
                                4
IPMGs Unregistered:
                                0
IPMGs Configured/unregistered: 2
TRADITIONAL TELEPHONES 120 LEFT 110 USED 10
DECT USERS 16 LEFT 16 USED
IP USERS
                     10000 LEFT 9954 USED 46
BASIC IP USERS 16 LEFT 13 USED 3
TEMPORARY IP USERS
                         8 LEFT
                                       8 USED
                                                      0
DECT VISITOR USER
                        16 LEFT
                                       16 USED 0
ACD AGENTS 192 LEFT MOBILE EXTENSIONS 8 LEFT TELEPHONY SERVICES 16 LEFT
                        192 LEFT 185 USED
                                                       7
                                     7
                                             USED
                        16 LEFT
8 LEFT
16 LEFT
                                        13
                                             USED
                                                       3
CONVERGED MOBILE USERS
                                             USED
                                        8
AVAYA SIP LINES 16 LEFT 12 USED 4
THIRD PARTY SIP LINES 16 LEFT 16 USED 0
PCA 20 LEFT 18 USED 2
ITG ISDN TRUNKS 0 LEFT 0 USED 0
H.323 ACCESS PORTS 524 LEFT 524 USED 0
AST 6652 LEFT 6640 USED 12
                                       12
SIP CONVERGED DESKTOPS 16 LEFT 16 USED 0
SIP CTI TR87
SIP ACCESS PORTS
RAN CON
                         16 LEFT
                                       8 USED
                                                     8
                        524 LEFT 518 USED
                                                      6
                         90 LEFT 90 USED
                                                      0
                         120 LEFT
                                       120 USED
MUS CON
```

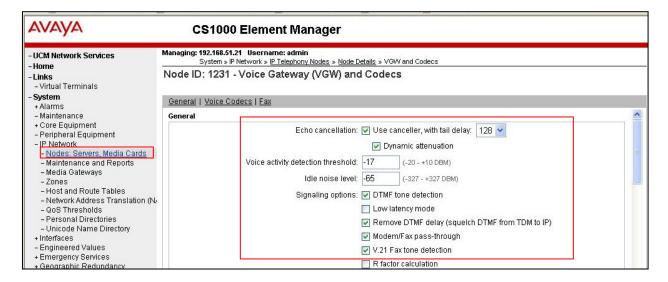
Load overlay 21, and confirm the customer is setup to use ISDN trunks (see below).

```
REQ: prt
TYPE: net
TYPE NET_DATA
CUST 0

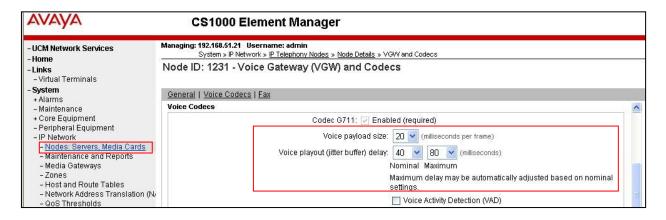
TYPE NET_DATA
CUST 00
OPT RTD
AC1 INTL NPA SPN NXX LOC
AC2
FNP YES
ISDN YES
```

5.3. Configure Codecs for Voice and FAX operation

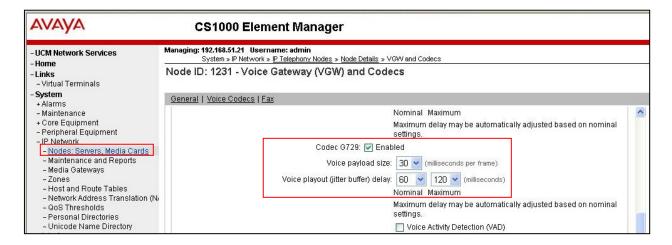
The BT Global Services NOAS SIP Trunk service supports G.711A and G.729A voice codecs and T.38 FAX transmissions. Using the Communication Server 1000E element manager sidebar, select Nodes, Servers, Media Cards. Navigate to the IP Network → IP Telephony Nodes → Node Details → VGW and Codecs property page and configure the Communication Server 1000E General codec settings as in the following screenshots. The values highlighted are required for correct operation. The following screenshot shows the necessary General settings.



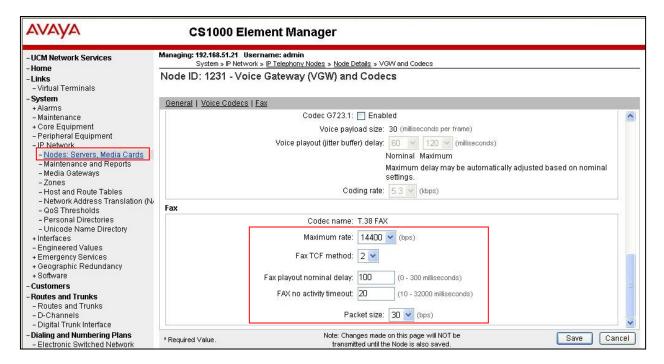
Move down to the Voice Codecs section and configure the G.711 codec settings. The following screenshot shows the G.711 codec settings.



Next, scroll down to the G.729 codec section and configure the settings.

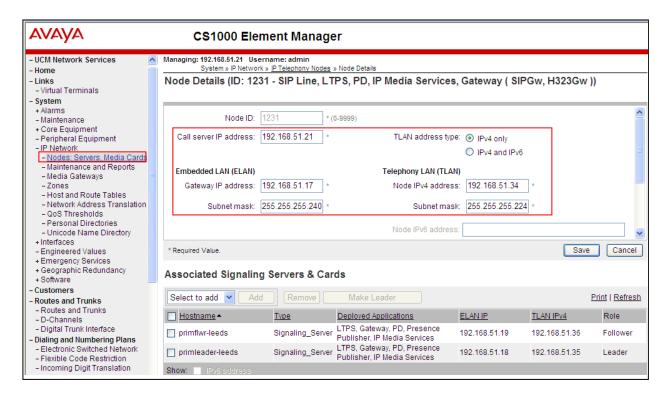


Finally, configure the Fax settings as in the highlighted section of the next screenshot. Click on the **Save** button when finished.

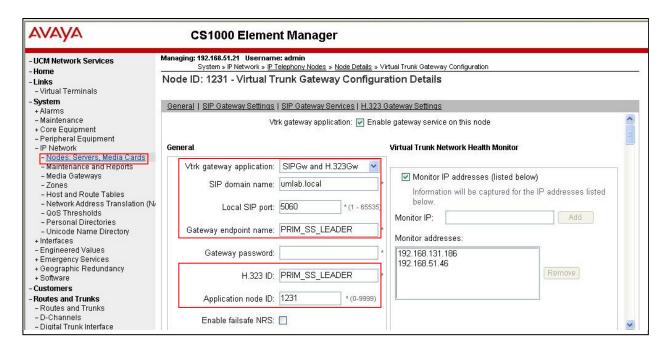


5.4. Virtual Trunk Gateway Configuration

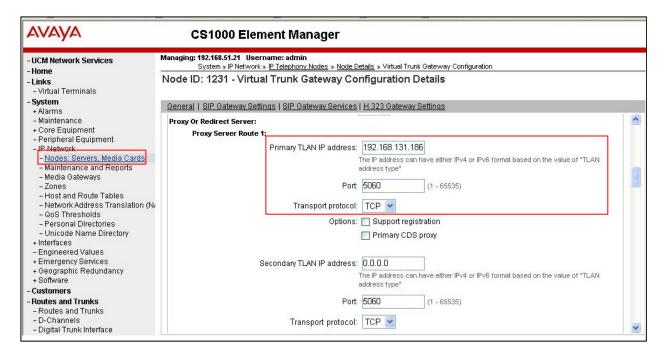
Use Communication Server 1000E Element Manager to configure the system node properties. Navigate to the System → IP Networks → IP Telephony Nodes → Node Details and verify the highlighted section is completed with the correct IP addresses and subnet masks.



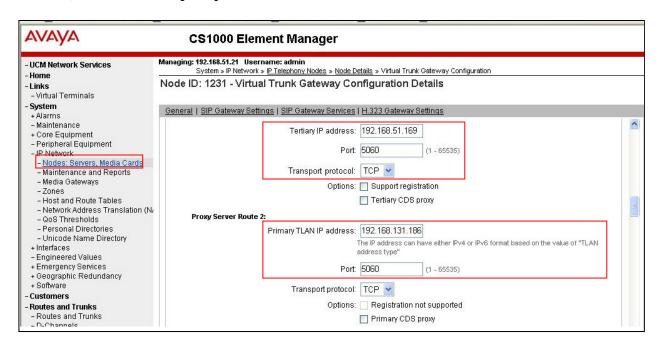
The next screenshot shows the SIP Virtual Trunk Gateway configuration, navigate to System → IP Networks → IP Telephony Nodes → Node Details → Virtual Trunk Configuration Details and in the General area, fill in the highlighted areas with the relevant settings.



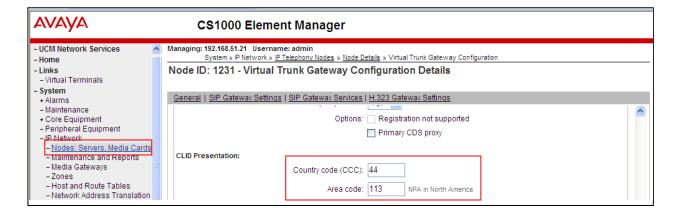
Scroll down to the **Proxy or Redirect Server** area and fill in the values for **Proxy Server Route**1. The Primary **TLAN IP address**, **Port** and **Transport protocol** values are required.



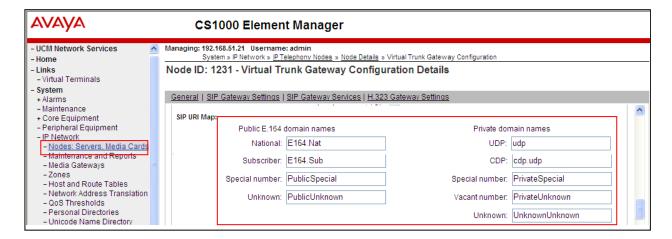
Move down the page and fill in **Tertiary IP address**, **Port** and **Transport protocol** (see the next screenshot). Fill in the **Proxy Server Route 2** values including **Primary TLAN IP address**, **Port** and **Transport protocol**.



Scroll down to the CLID Presentation section and fill in the Country code (CCC) and Area code values as shown below.



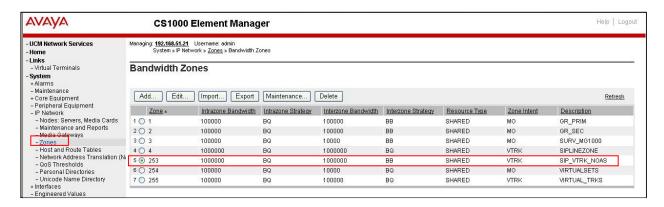
Move to the **SIP URI Maps** section and fill in the values (see next screenshot).



Scroll down to the bottom of the page and click on the **Save** button (not shown), then save and transmit (not shown).

5.5. Configure Bandwidth Zones

Bandwidth Zones are used for alternate call routing between IP stations and for Bandwidth Management. SIP trunks require a unique zone that are not shared with other resources and best practice dictates that IP telephones and Media Gateways are all placed in a separate zone than SIP trunks. Use Element Manager to define bandwidth zones as in the following highlighted example. Use Element Manager and navigate to Zones → System → IP Network → Zones → Bandwidth Zones and add new zones as required.



5.6. Configure SIP Trunks

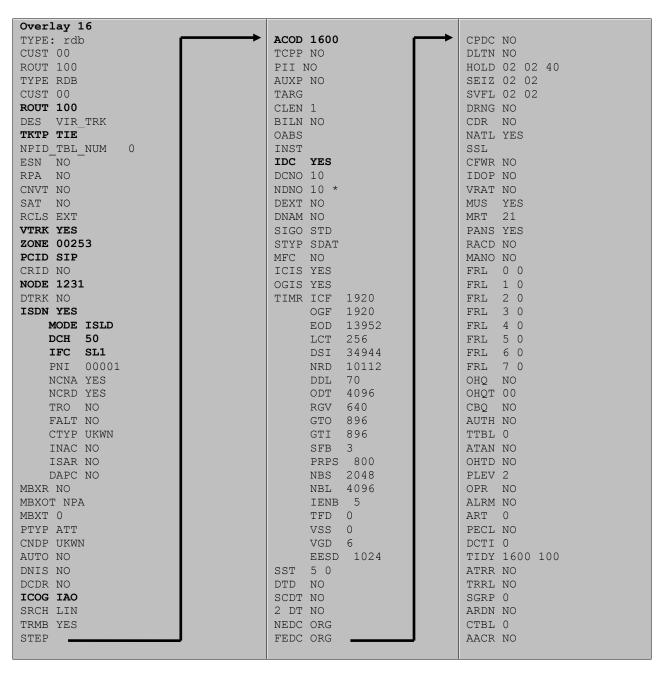
Communication Server 1000E virtual trunks will be used for all inbound and outbound PSTN calls to the BT SIP Trunk Service. Five separate steps are required to configure Communication Server 1000E virtual trunks:-

- Configure a D-Channel Handler (**DCH**); configure using the Communication Server 1000E system terminal and overlay 17.
- Configure a SIP trunk Route Data Block (**RDB**); configure using the Communication Server 1000E system terminal and overlay 16.
- Configure SIP trunk members; configure using the Communication Server 1000E system terminal and overlay 14.
- Configure a Route List Block (**RLB**); configure using the Communication Server 1000E system terminal and overlay 86.
- Configure Special Prefix Numbers (**SPN's**); configure using the Communication Server 1000E system terminal and overlay 90.

The following is an example DCH configuration for SIP trunks. Load overlay 17 at the Communication Server 1000E system terminal and enter the following values. The highlighted entries are required for correct SIP trunk operation. Exit overlay 17 when completed.

```
Overlay 17
ADAN
        DCH 50
 CTYP DCIP
 DES VIR TRK
 USR ISLD
 ISLM 4000
 SSRC 1800
 OTBF 32
 NASA YES
 IFC SL1
 CNEG 1
 RLS ID 5
 RCAP ND2
 MBGA NO
 H323
   OVLR NO
   OVLS NO
```

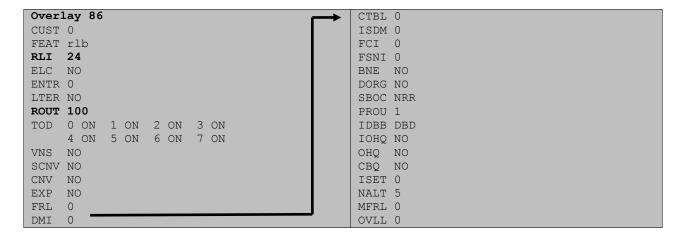
Next, configure the SIP trunk Route Data Block (RDB) using the Communication Server 1000E system terminal and overlay 16. Load overlay 16, enter **RDB** at the prompt, press return and commence configuration. The value for **DCH** is the same as previously entered in overlay 17. The value for **NODE** should match the node value in **Section 5.3**. The value for **ZONE** should match that used in **Section 5.4** for **SIP_VTRK_NOAS**. The remaining highlighted values are important for correct SIP trunk operation.



Next, configure virtual trunk members using the Communication Server 1000E system terminal and overlay 14. Configure sufficient trunk members to carry both incoming and outgoing PSTN calls. The following example shows a single SIP trunk member configuration. Load overlay 14 at the system terminal and type **new X**, where X is the required number of trunks. Continue entering data until the overlay exits. The **RTMB** value is a combination of the **ROUT** value entered in the previous step and the first trunk member (usually 1). The remaining highlighted values are important for correct SIP trunk operation.

```
Overlay 14
TN 160 0 0 0
DATE
PAGE
DES VIR TRK
TN 160 0 00 00 VIRTUAL
TYPE IPTI
CDEN 8D
CUST 0
XTRK VTRK
ZONE 00253
TIMP 600
BIMP 600
AUTO BIMP NO
NMUS NO
TRK ANLG
NCOS 0
RTMB 100 1
CHID 1
TGAR 1
STRI/STRO WNK WNK
SUPN YES
AST NO
TAPG 0
CLS TLD DTN CND ECD WTA LPR APN THFD XREP SPCD MSBT
     P10 NTC
TKID
AACR NO
```

Configure a Route List Block (RLB) in overlay 86. Load overlay 86 at the system terminal and type **new**. The following example shows the values used. The value for **ROUT** is the same as previously entered in overlay 16. The **RLI** value is unique to each RLB.



Next, configure Special Prefix Number(s) (SPN) which users will dial to reach PSTN numbers. Use the Communication Server 1000E system terminal and overlay 90. The following are some example SPN entries used. The highlighted **RLI** value previously configured in overlay 86 is used as the Route List Index (RLI). This is the default PSTN route to the SIP Trunk service.

SPN 999	SPN 90	SPN 2	SPN 15
FLEN 3	FLEN 7	FLEN 7	FLEN 3
ITOH NO	ITOH NO	ITOH NO	ITOH NO
CLTP NONE	CLTP NONE	CLTP NONE	CLTP NONE
RLI 24	RLI 24	RLI 24	RLI 24
SDRR NONE	SDRR NONE	SDRR NONE	SDRR NONE
ITEI NONE	ITEI NONE	ITEI NONE	ITEI NONE

5.7. Configure Analogue, Digital and IP Telephones

A variety of telephone types were used during the testing. The following is the configuration for the Avaya 1140e Unistim IP telephone. Load overlay 20 at the system terminal and enter the following values. A unique five digit number is entered for the **KEY 00** and **KEY 01** value. The value for **CFG ZONE** is the value used in **Section 5.4** for **VIRTUALSETS**.

```
Overlay 20 IP Telephone configuration
DES 1140
TN 096 0 01 16 VIRTUAL
TYPE 1140
CDEN 8D
CTYP XDLC
CUST 0
NUID
CFG ZONE 00254
CUR ZONE 00254
ERL 0
ECL 0
FDN 0
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 1
SCI 0
LNRS 16
XLST
SCPW
SFLT NO
CAC MFC 0
CLS UNR FBA WTA LPR PUA MTD FNA HTA TDD HFA CRPD
    MWA LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
    POD SLKD CCSD SWD LNA CNDA
    CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCBD
    ICDA CDMD LLCN MCTD CLBD AUTR
    GPUD DPUD DNDA CFXA ARHD FITD CLTD ASCD
    CPFA CPTA ABDD CFHD FICD NAID BUZZ AGRD MOAD
    UDI RCC HBTA AHD IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
    DRDD EXRO
    USMD USRD ULAD CCBD RTDD RBDD RBHD PGND OCBD FLXD FTTC DNDY DNO3 MCBN
     FDSD NOVD VOLA VOUD CDMR PRED RECA MCDD T87D SBMD KEM3 MSNV FRA PKCH MUTA MWTD
---continued on next page---
```

```
---continued from previous page----
DVLD CROD CROD
CPND LANG ENG
RCO 0
HUNT 0
LHK 0
PLEV 02
PUID
DANI NO
AST 00
IAPG 1
AACS NO
ITNA NO
DGRP
MLWU LANG 0
MLNG ENG
DNDR 0
KEY 00 MCR 52000 0 MARP
       CPND
         CPND LANG ROMAN
           NAME IP1140
           XPLN 10
           DISPLAY_FMT FIRST, LAST
     01 MCR 52000 0
        CPND
         CPND LANG ROMAN
           NAME IP1140
           XPLN 10
           DISPLAY_FMT FIRST, LAST
     02
     03 BSY
     04 DSP
     05
     06
     07
     08
     09
     10
     11
     12
     13
     14
     15
    16
    17 TRN
    18 AO6
    19 CFW 16
    20 RGA
     21 PRK
     22 RNP
     23
     24 PRS
     25 CHG
     26 CPN
```

Digital telephones are configured using the overlay 20; the following is a sample 3904 digital set configuration. Again, a unique number is entered for the **KEY 00** and **KEY 01** value.

```
Overlay 20 - Digital Set configuration
TYPE: 3904
DES 3904
TN 000 0 09 08 VIRTUAL
TYPE 3904
CDEN 8D
CTYP XDLC
CUST 0
MRT
ERL
    0
FDN 0
TGAR 0
T-DN NO
NCOS 0
SGRP 0
RNPG 1
SCI 0
SSU
LNRS 16
XLST
SCPW
SFLT NO
CAC MFC 0
CLS UNR FBD WTA LPR PUA MTD FND HTD TDD HFA GRLD CRPA STSD
     MWA LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
     POD SLKD CCSD SWD LNA CNDA
     CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCBD
    ICDA CDMA LLCN MCTD CLBD AUTU
     GPUD DPUD DNDA CFXA ARHD FITD CNTD CLTD ASCD
     CPFA CPTA ABDA CFHD FICD NAID BUZZ AGRD MOAD
     UDI RCC HBTD AHA IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
     USMD USRD ULAD CCBD RTDD RBDD RBHD PGND OCBD FLXD FTTC DNDY DNO3 MCBN
    FDSD NOVD CDMR PRED RECA MCDD T87D SBMD PKCH CROD CROD
CPND_LANG ENG
RCO
HUNT
PLEV 02
PUID
DANI NO
SPID NONE
AST
IAPG 1
AACS
ACQ
ASID
SFNB
SFRB
USFB
CALB
FCTB
ITNA NO
DGRP
PRI 01
MLWU LANG 0
---continued on next page----
```

```
---continued from previous page----
MLNG ENG
DNDR 0
KEY 00 MCR 52001 0 MARP
      CPND
         CPND LANG ROMAN
           NAME Digital Set
           XPLN 10
           DISPLAY_FMT FIRST, LAST
     01 MCR 52001 0
       CPND
         CPND LANG ROMAN
           NAME Digital Set
           XPLN 10
           DISPLAY_FMT FIRST, LAST
     02 DSP
     03 MSB
     04
     05
     06
     07
     08
     09
     10
     11
     12
     13
     14
    15
    16
    17 TRN
    18 AO6
    19 CFW 16
    20 RGA
    21 PRK
    22 RNP
    23
    24 PRS
     25 CHG
     26 CPN
     27 CLT
     28 RLT
     29
     30
     31
```

Analogue telephones are also configured using overlay 20; the following example shows an Analogue port configured for Plain Ordinary Telephone Service (POTS) and also configured to allow T.38 Fax transmission. A unique value is entered for **DN** which is the extension number. **DTN** is required if the telephone uses DTMF dialing. Values **FAXA** and **MPTD** configure the port for T.38 Fax transmissions.

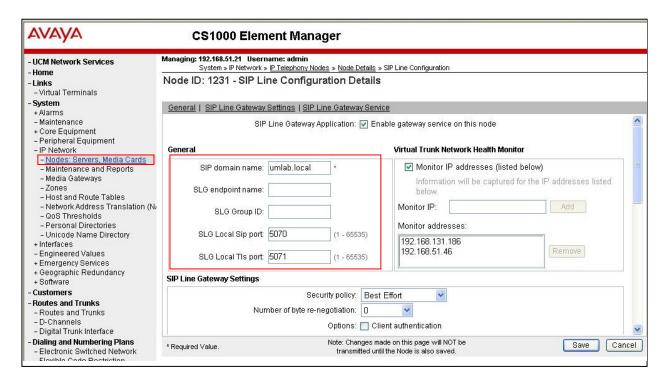
```
Overlay 20 - Analogue Telephone Configuration
DES 500
TN 100 0 00 03
TYPE 500
CDEN 4D
CUST 0
MRT
ERL 00000
WRLS NO
DN 52002
AST NO
IAPG 0
HUNT
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 0
XLST
SCI 0
SCPW
SFLT NO
CAC MFC 0
CLS UNR DTN FBD XFD WTA THFD FND HTD ONS
    LPR XRD AGRD CWD SWD MWD RMMD SMWD LPD XHD SLKD CCSD LND TVD
    CFTD SFD MRD C6D CNID CLBD AUTU
    ICDD CDMD LLCN EHTD MCTD
     GPUD DPUD CFXD ARHD OVDD AGTD CLTD LDTD ASCD SDND
    MBXD CPFA CPTA UDI RCC HBTD IRGD DDGA NAMA MIND
    NRWD NRCD NROD SPKD CRD PRSD MCRD
     EXRO SHL SMSD ABDD CFHD DNDY DNO3
     CWND USMD USRD CCBD BNRD OCBD RTDD RBDD RBHD FAXA CNUD CNAD PGND FTTC
     FDSD NOVD CDMR PRED MCDD T87D SBMD PKCH MPTD
PLEV 02
PUID
AACS NO
MLWU LANG 0
FTR DCFW 4
```

5.8. Configure the SIP Line Gateway Service

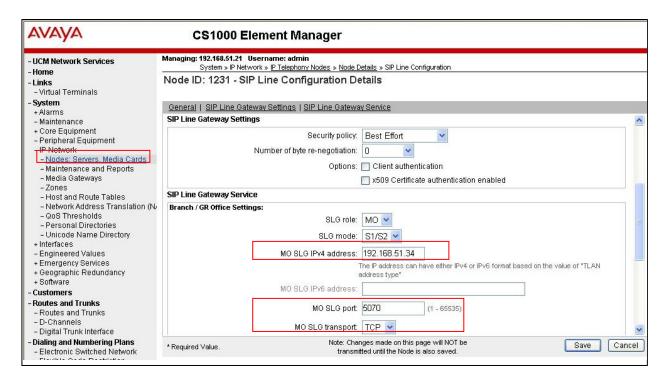
SIP terminal operation requires the Communication Server node to be configured as a SIP Line Gateway (SLG) before SIP telephones can be configured. Prior to configuring the SIP Line node properties, the SIP Line service must be enabled in the customer data block. Use the Communication Server 1000E system terminal and overlay 15 to activate SIP Line services, as in the following example where **SIPL_ON** is set to **YES**.



The numerical value entered for the UAPR setting will be pre-appended to all SIP Line phones, and is used internally to track SIP phones. Use Element Manager and navigate to the IP Network → IP Telephony Nodes → Node Details → SIP Line Gateway Configuration page. In the General section, configure the SIP domain name, SLG Local Sip port and SLG Local Tls port.



Scroll down to the **Branch** /**GR Office Settings** area. The IP address in **MO SLG IPv4 address** is the system **NODE IP address**, previously configured in **Section 5.3**. The **MO SLG port** and **MO SLG transport** values will be **5070** and **TCP**. Click on the **Save** button when finished.



5.9. Configure SIP Line Telephones

When SIP Line service configuration is completed, use the Communication Server 1000E system terminal and overlay 20 to add a Universal Extension (UEXT). See the following example of a SIP Line extension. The value for UXTY must be SIPL. This example is for an Avaya SIP telephone, so the value for SIPN is 1. The SIPU value is the username, SCPW is the logon password and these values are required to register the SIP telephone to the SLG. The value for CFG_ZONE is the value set for SIPLINEZONE in Section 5.4. A unique telephone number is entered for value KEY 00. The value for KEY 01 is comprised of the UAPR value (set to 78 previously in this section) and the telephone number used in KEY 00.

```
Overlay 20 - SIP Telephone Configuration
DES SIPD
    096 0 01 15 VIRTUAL
TYPE UEXT
CDEN 8D
CTYP XDLC
CUST 0
UXTY SIPL
MCCL YES
SIPN 1
SIP3 0
FMCL 0
TLSV 0
SIPU 52003
NDID 5
SUPR NO
SUBR DFLT MWI RGA CWI MSB
UXID
NUID
NHTN
CFG ZONE 00004
CUR ZONE 00004
ERL 0
ECL 0
VSIT NO
FDN
TGAR 0
LDN NO
NCOS 0
SGRP 0
RNPG 0
SCI
SSU
XLST
SCPW 52003
SFLT NO
CAC MFC 0
CLS UNR FBD WTA LPR MTD FNA HTA TDD HFD CRPD
    MWD LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1
    POD SLKD CCSD SWD LND CNDA
    CFTD SFD MRD DDV CNID CDCA MSID DAPA BFED RCBD
    ICDD CDMD LLCN MCTD CLBD AUTU
    GPUD DPUD DNDA CFXA ARHD FITD CLTD ASCD
     CPFA CPTA ABDD CFHD FICD NAID BUZZ AGRD MOAD
```

```
---continued on next page---
---continued from previous page---
     UDI RCC HBTD AHA IPND DDGA NAMA MIND PRSD NRWD NRCD NROD
     USMD USRD ULAD CCBD RTDD RBDD RBHD PGND OCBD FLXD FTTC DNDY DNO3 MCBN
    FDSD NOVD VOLA VOUD CDMR PRED RECD MCDD T87D SBMD ELMD MSNV FRA PKCH MWTD DVLD
CROD CROD
CPND_LANG ENG
RCO 0
HUNT
LHK 0
PLEV 02
PUID
DANI NO
AST
IAPG 0 *
AACS NO
ITNA NO
DGRP
MLWU LANG 0
MLNG ENG
DNDR 0
KEY 00 MCR 52003 0 MARP
         CPND LANG ROMAN
           NAME Sigma 1140
           XPLN 11
           DISPLAY FMT FIRST, LAST*
     01 HOT U 7852003 MARP 0
     02
     03
     04
     05
    06
     07
     08
     09
     10
     11
     12
     13
     14
    15
    16
    17 TRN
    18 AO6
    19 CFW 16
    20 RGA
    21 PRK
     22 RNP
     23
     24 PRS
     25 CHG
     26 CPN
     27
     28
     29
     30
     31
```

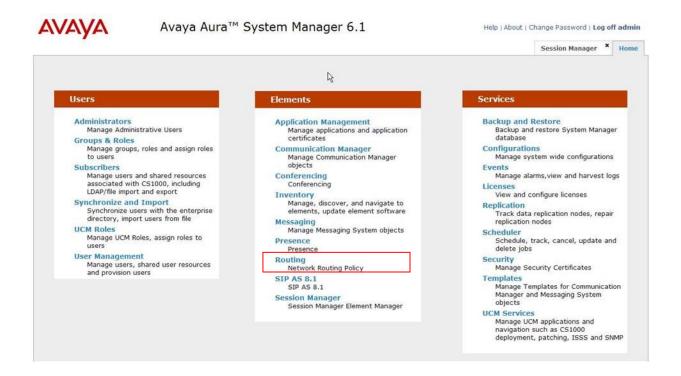
6. Configuring Avaya Aura® Session Manager

This section provides the procedures for configuring Session Manager. The Session Manager is configured via the System Manager. The procedures include the following areas:

- Log in to Avaya Aura® System Manager
- Administer SIP domain
- Administer Locations
- Administer Adaptations
- Administer SIP Entities
- Administer Entity Links
- Administer Routing Policies
- Administer Dial Patterns
- Administer Avaya Communication Server 1000E as a Managed Element

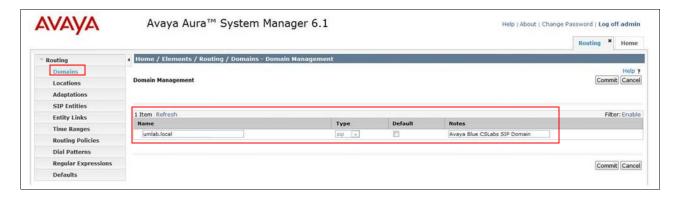
6.1. Log in to Avaya Aura® System Manager

Access the System Manager using a Web Browser by entering http://<FQDN >/SMGR, where <FQDN> is the fully qualified domain name of System Manager. Log in using appropriate credentials (not shown) and the **Home** tab will be presented with menu options shown below.



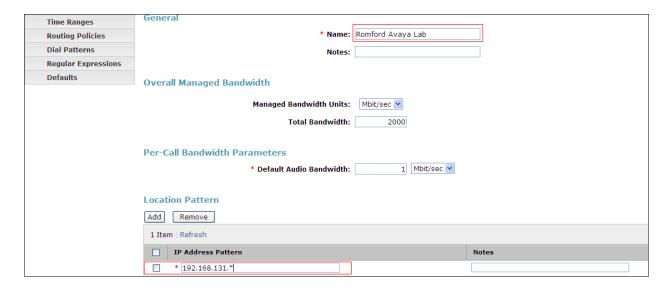
6.2. Administer SIP Domain

To add the SIP domain that will be used with Session Manager, select **Routing** from the Elements Home tab menu and in the resulting tab select **Domains** from left hand menu. Click the **New** button (not shown) to create a new SIP domain entry. In the **Name** field, enter the domain name (e.g., **umlab.local**) and optionally a description for the domain in the **Notes** field. Click **Commit** to save changes.



6.3. Administer Locations

Locations are used to identify logical and/or physical locations where SIP Entities reside, for the purposes of bandwidth management. One location is added to the sample configuration for the enterprise SIP entities. On the **Routing** tab, select **Locations** from the left hand menu. Under **General**, in the **Name** field enter an informative name for the location. Scroll to the bottom of the page and under **Location Pattern**, click **Add** Enter an **IP Address Pattern** in the resulting new row, * is used to specify any number of allowed characters at the end of the string. Below is the location configuration used for the simulated enterprise.



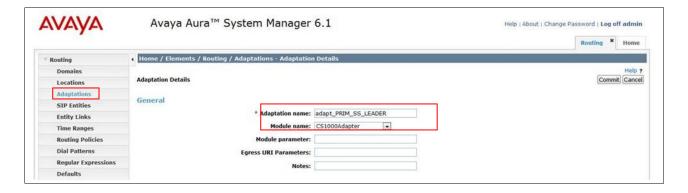
6.4. Administer Adaptations

Please note that the testing was performed in BT's lab in the UK. This lab is also being used for other work other than Compliance testing with the NOAS platform. There were two adaptations being used, one on the CS1000E and one on the Avaya SBCE. For completeness both adaptations will be described, however there is an overlap in what each adaptation is trying to achieve regarding digit manipulation.

6.4.1. Administer Adaptation for Communication Server 1000E

To ensure that the E.164 numbering format is used between the enterprise and BT SIP Trunk Service, an adaptation module is used to perform some digit manipulation. This adaptation is applied to the Communication Server 1000E SIP entity. To add an adaptation, under the **Routing** tab select **Adaptations** on the left hand menu and then click on the **New** button (not shown). Under **Adaption Details** → **General**:

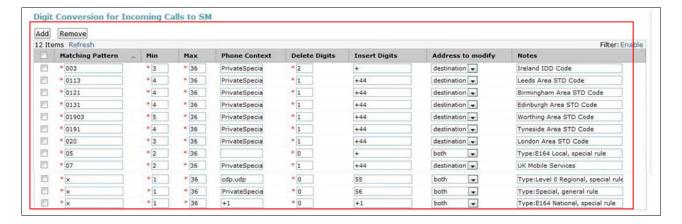
- In the **Adaptation name** field, enter an informative name.
- In the Module name field, click on the down arrow and then select the <click to add module> entry from the drop down list and type CS1000Adapter in the resulting New Module Name field.



Scroll down the page and under **Digit Conversion for Incoming Calls to SM**, click the **Add** button and specify the digit manipulation to be performed as follows:

- Enter the leading digits that will be matched in the **Matching Pattern** field.
- In the **Min** and **Max** fields set the minimum and maximum digits allowed in the digit string to be matched.
- In the **Delete Digits** field enter the number of leading digits to be removed.
- In the **Insert Digits** field specify the digits to be prefixed to the digit string.
- In the **Address to modify** field specify the digits to manipulate by the adaptation. In this configuration the dialed number is the target so destination has been selected.

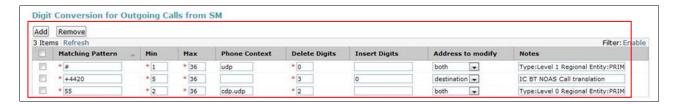
This will ensure any destination numbers received from Communication Server 1000E are converted to the E.164 numbering format before being processed by Session Manager. The following screenshot shows the settings used.



Under **Digit Conversion for Outgoing Calls from Session Manager** click the **Add** button and specify the digit manipulation to be performed as follows:

- Enter the leading digits that will be matched in the **Matching Pattern** field.
- In the **Min** and **Max** fields set the minimum and maximum digits allowed in the digit string to be matched.
- In the **Delete Digits** field enter the number of leading digits to be removed.
- In the **Insert Digits** field specify the digits to be prefixed to the digit string.
- In the **Address to modify** field specify the digits to manipulate by the adaptation. In this configuration the dialed number is the target so destination has been selected.

This will ensure any destination numbers will have the + symbol and international dialing code removed before being presented to Communication Server 1000E. See the following screenshot for the settings used.



6.4.2. Administer Adaptation for Avaya Session Border Controller for Enterprise

To ensure that the E.164 numbering format is used between the enterprise and BT SIP Trunk Service, an adaptation module is used to perform some digit manipulation. This adaptation is applied to the Avaya SBCE SIP entity. To add an adaptation, under the **Routing** tab select **Adaptations** on the left hand menu and then click on the **New** button (not shown). Under **Adaption Details** \rightarrow **General**:

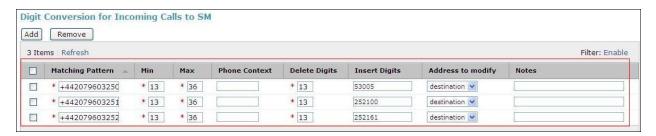
- In the **Adaptation name** field enter an informative name.
- In the **Module name** field click on the down arrow and then select the **<click to add module>** entry from the drop down list and type **DigitConversionAdapter** in the resulting **New Module Name** field.



Scroll down the page and under **Digit Conversion for Incoming Calls to SM**, click the **Add** button and specify the digit manipulation to be performed as follows:

- Enter the leading digits that will be matched in the **Matching Pattern** field.
- In the **Min** and **Max** fields set the minimum and maximum digits allowed in the digit string to be matched.
- In the **Delete Digits** field enter the number of leading digits to be removed.
- In the **Insert Digits** field specify the digits to be prefixed to the digit string.
- In the **Address to modify** field specify the digits to manipulate by the adaptation. In this configuration the dialed number is the target so destination has been selected.

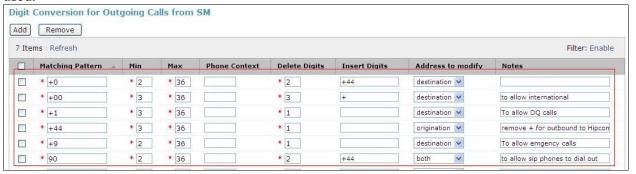
This will ensure any destination numbers received by Session Manager are converted from E.164 numbering format before being processed and sent to Communication Server 1000E and terminated on to endpoints. The following screenshot shows the settings used.



Under **Digit Conversion for Outgoing Calls from Session Manager** click the **Add** button and specify the digit manipulation to be performed as follows:

- Enter the leading digits that will be matched in the **Matching Pattern** field.
- In the **Min** and **Max** fields set the minimum and maximum digits allowed in the digit string to be matched.
- In the **Delete Digits** field enter the number of leading digits to be removed.
- In the **Insert Digits** field specify the digits to be prefixed to the digit string.
- In the **Address to modify** field specify the digits to manipulate by the adaptation. In this configuration the dialed number is the target so destination has been selected.

This will ensure any destination numbers will have the + symbol and international dialing code added before being presented to the Avaya SBCE. See the following screenshot for the settings used.



6.5. Administer SIP Entities

A SIP Entity must be added for each SIP-based telephony system supported by a SIP connection to the Session Manager. To add a SIP Entity, select **SIP Entities** on the left panel menu (see the following screenshot) and then click on the **New** button (not shown). The following will need to be entered for each SIP Entity.

Under SIP Entity Details → General:

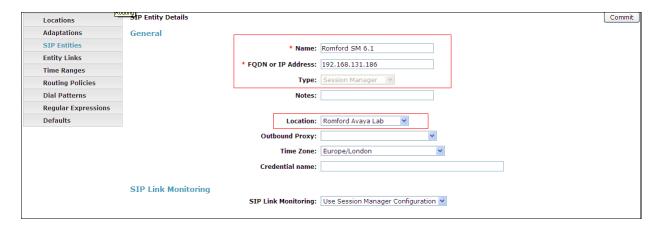
- In the **Name** field enter an informative name.
- In the **FQDN or IP Address** field enter the IP address of Session Manager or the signaling interface on the connecting system.
- In the **Type** field use **Session Manager** for a Session Manager SIP entity, **Other** for a Communication Server 1000E SIP entity.
- In the **Location** field select the appropriate location from the drop down menu.
- In the **Time Zone** field enter the time zone for the SIP Entity.

In this enterprise site configuration there are three SIP Entities configured.

- Avaya Aura® Session Manager SIP Entity
- Communication Server 1000E SIP Entity
- Avaya Session Border Controller For Enterprise SIP Entity

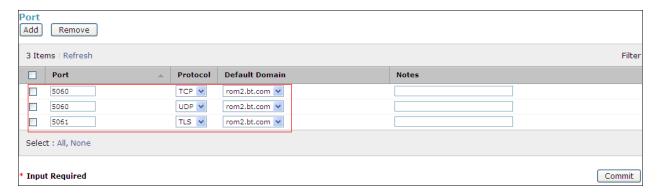
6.5.1. Avaya Aura® Session Manager SIP Entity

The following screens show the SIP entity for Session Manager. The **FQDN or IP Address** field is set to the IP address of the Session Manager SIP signaling interface.



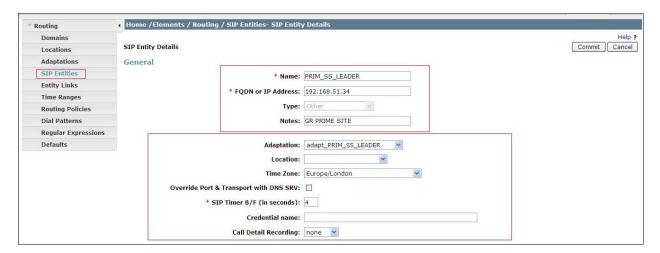
The Session Manager must be configured with the port numbers on the protocols that will be used by the other SIP entities. To configure these scroll to the bottom of the page and under **Port**, click **Add**, then edit the fields in the resulting new row.

- In the **Port** field enter the port number on which the system listens for SIP requests.
- In the **Protocol** field enter the transport protocol to be used for SIP requests.
- In the **Default Domain** field, from the drop down menu select **rom2.bt.com** as the default domain.



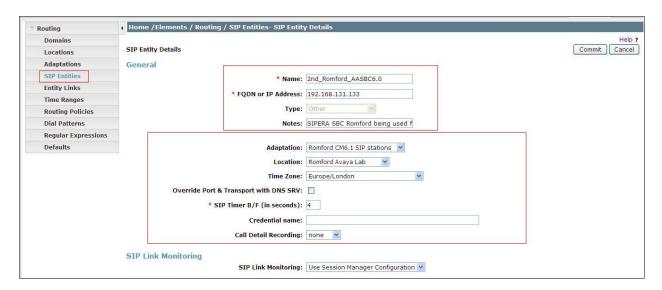
6.5.2. Avaya Communication Server 1000E SIP Entity

The following screenshot shows the SIP entity for Communication Server 1000E which is configured as **Type** Other. The **FQDN or IP Address** field is set to the Communication Server 1000E node IP address. For the **Adaptation** field, select the adaptation module previously defined for dial plan digit manipulation in **Section 6.4.1**.



6.5.3. Avaya Session Border Controller for Enterprise SIP Entity

The following screen shows the SIP Entity for the Avaya SBCE. The **FQDN or IP Address** field is set to the IP address of the Avaya SBCE private network interface configured in **Section** 7 of this document. For the **Adaptation** field, select the adaptation module previously defined for dial plan digit manipulation in **Section 6.4.2.**



6.6. Administer Entity Links

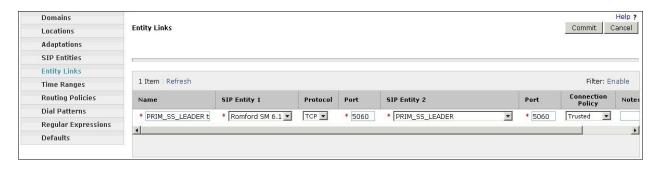
A SIP trunk between a Session Manager and another system is described by an Entity Link. To add an Entity Link, select **Entity Links** on the left panel menu and click on the **New** button (not shown). Fill in the following fields in the new row that is displayed.

- In the **Name** field enter an informative name.
- In the **SIP Entity 1** field select Session Manager.
- In the **Protocol** field enter the transport protocol to be used to send SIP requests.
- In the **Port** field enter the port number to which the other system sends its SIP requests.
- In the SIP Entity 2 field enter the other SIP Entity for this link, created in Section 6.5.
- In the **Port** field enter the port number to which the other system expects to receive SIP requests.
- Select the **Trusted** tick box to make the other system trusted.

Click **Commit** to save changes. The following screen shows the Avaya SBCE Entity Link used in this configuration.



The following screen shows the CS1000E Entity Link used in this configuration.

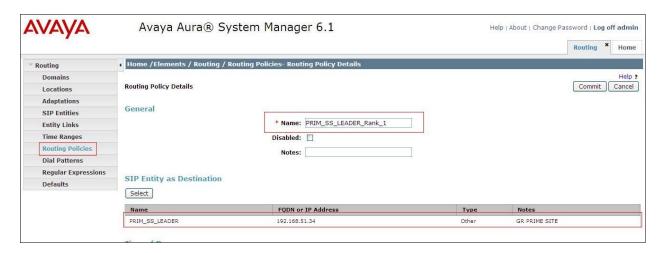


6.7. Administer Routing Policies

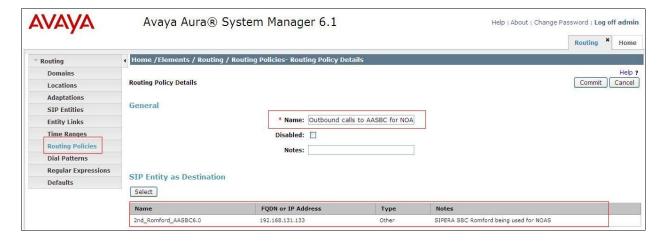
Routing policies must be created to direct how calls will be routed to a system. To add a routing policy, select **Routing Policies** on the left panel menu (see next screenshot) and then click on the **New** button (not shown).

- Under General enter an informative name in the Name field.
- Under **SIP Entity as Destination**, click **Select**, and then select the appropriate SIP entity to which this routing policy applies.
- Under **Time of Day**, click **Add**, and then select the time range.

The following screen shows the routing policy for Communication Server 1000E. The SIP Entity as Destination value is set to PRIM_SS_LEADER, as entered in Section 6.5.2. The Time of Day is set to 24 hour by 7 day operation, this is not shown.



The following screen shows the routing policy for the Avaya SBCE. The **SIP Entity as Destination** value is set to **2nd_Romford_AAASBCAE6.0**, as entered in **Section 6.5.3**. The **Time of Day** is set to 24 hour by 7 day operation, this is not shown.



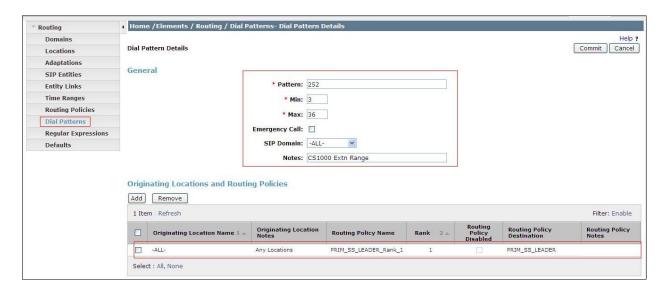
6.8. Administer Dial Patterns

A dial pattern must be defined to direct calls to the appropriate telephony system. To configure a dial pattern select **Dial Patterns** on the left panel menu (see below) and then click on the **New** button (not shown).

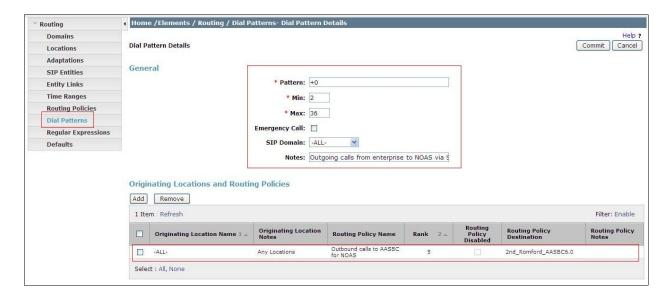
Under **Dial Pattern Details** → **General**:

- In the **Pattern** field enter a dialed number or prefix to be matched.
- In the **Min** field enter the minimum length of the dialed number.
- In the **Max** field enter the maximum length of the dialed number.
- In the SIP Domain field select the domain configured in Section 6.2 or set to All.

Under **Originating Locations and Routing Policies**, click **Add**, in the resulting screen (not shown) under **Originating Location** select **ALL** and under **Routing Policies** select one of the routing policies defined in **Section 6.7**. Click **Select** button to save. The following screen shows an example dial pattern configured for the CS1000E. This dial pattern will route the calls to the CS1000E endpoints.



The following screen shows an example dial pattern configured for the Session Border Controller which will route the calls out to BT's SIP Trunk Service NOAS.

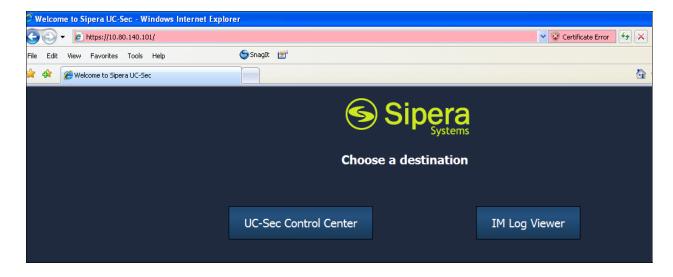


7. Avaya Session Border Controller for Enterprise Configuration

This section provides the procedures for configuring Session Border Controller for Enterprise.

7.1. Accessing UC-Sec Control Centre

Access the web interface by typing **https://x.x.x** (where x.x.x.x is the management IP of the Avaya SBCE).



Select UC-Sec Control Center and enter the Login ID and Password.



7.2. Global Profiles

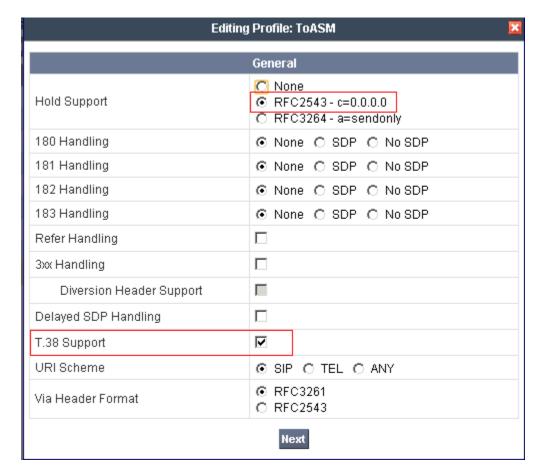
When selected, Global Profiles allows for configuration of parameters across all UC-Sec appliances.

7.2.1. Server Internetworking Avaya Side

Server Internetworking allows you to configure and manage various SIP call server-specific capabilities such as call hold and T.38. From the left hand menu select **Global Profiles > Server Interworking** and click on **Add Profile.**

- Enter Profile Name: ToASM and click Next.
- Check Hold Support= RFC2543.
- Check **T.38 Support.**
- All other options on the General Tab can be left at default.

Click on **Next** on the following screens and then **Finish**.

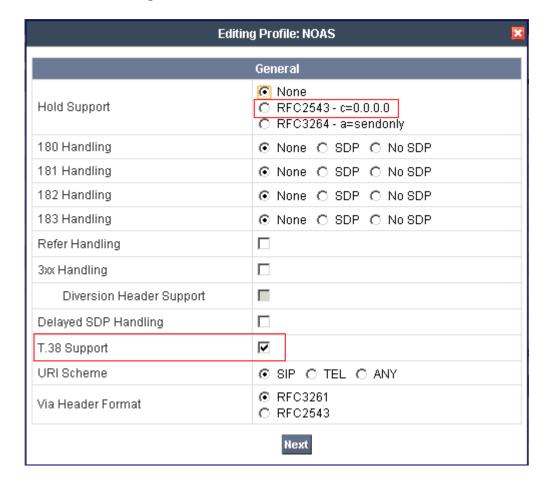


7.2.2. Server Internetworking - BT NOAS side

Server Internetworking allows you to configure and manage various SIP call server-specific capabilities such as call hold and T.38. From the left hand menu select **Global Profiles > Server Interworking** and click on **Add Profile.**

- Enter **Profile Name: NOAS** and click on **Next.**
- Check Hold Support= RFC2543.
- Check **T.38 Support.**
- All other options on the General Tab can be left at default.

Click on **Next** on the following screens and then **Finish**.

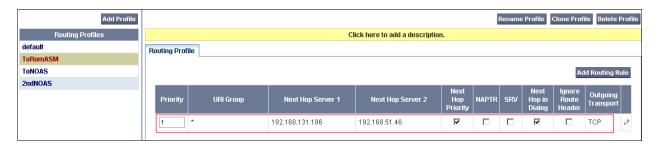


7.2.3. Routing - Avaya side

The Routing Profile allows you to manage parameters related to routing SIP signaling messages. From the left hand menu select Global Profiles → Routing and click on Add Profile.

- Enter Profile Name: ToRomASM
- Hit **Next** (not shown)
- Next Hop Server 1: 192.168.131.186 (Session Manager IP address)
- Next Hop Server 2: 192.168.51.46 (Session Manager backup IP address)
- Select Routing Priority Based on Next Hop Server
- Select Use Next Hop for In-Dialog Messages
- Outgoing Transport: TCP

Click Finish (not shown).



7.2.4. Routing - BT NOAS side

The Routing Profile allows you to manage parameters related to routing SIP signaling messages. A routing profile must be set for Fixed and Mobile calls. From the left hand menu select **Global Profiles > Routing** and click on **Add Profile**.

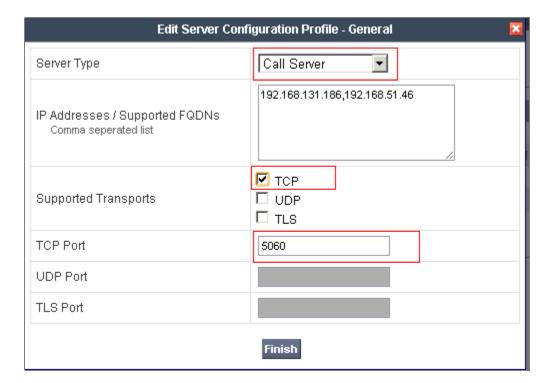
- Enter Profile Name: ToNOAS
- Hit Next
- Next Hop Server 1: 193.113.149.58 (IP Address provided by BT)
- Next Hop Server 1: 193.113.149.62 (IP Address provided by BT)
- Select Routing Priority Based on Next Hop Server
- Select Use Next Hop for In-Dialog Messages
- Outgoing Transport: UDP
- Click **Finish** (not shown)

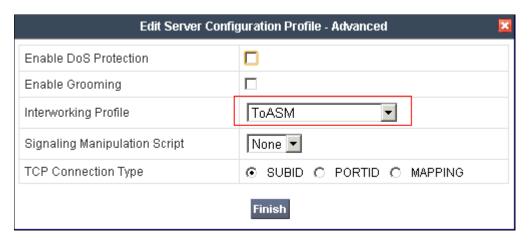


7.2.5. Server Configuration – Avaya Aura® Session Manager

The Server Configuration screen contains four tabs: General, Authentication, Heartbeat, and Advanced. Together, these tabs allow you to configure and manage various SIP call server-specific parameters such as TCP and UDP port assignments, IP Server type, heartbeat signaling parameters and some advanced options. From the left hand menu select Global Profiles -> Server Configuration and click on Add Profile.

- Enter Profile Name: ASM CallServer
- On the Add Server Configuration Profile Tab:
- Select Server Type: Call Server
- IP Address: 192.168.131.186,192.168.51.46 (Session Manager IP Addresses)
- Supported Transports: Check TCP
- TCP Port:5060
- Click on **Next** for the **Authentication** and **Heartbeat** tabs.
- On the **Advanced** Tab
- Select **ToASM** for Interworking Profile
- Hit Next
- Click Finish

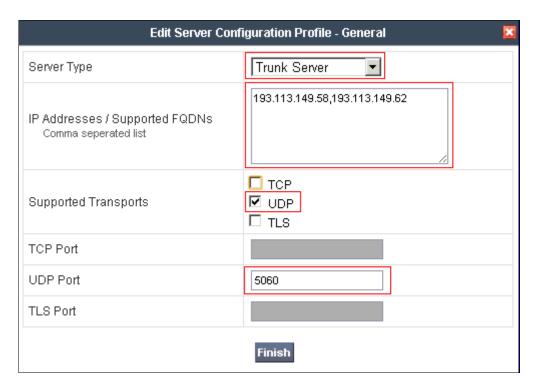


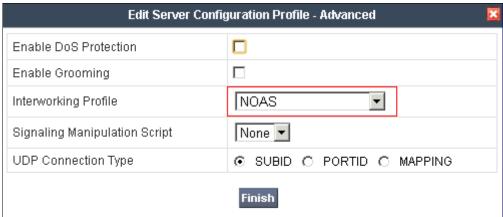


7.2.6. Server Configuration—BT NOAS side

The Server Configuration screen contains four tabs: General, Authentication, Heartbeat, and Advanced. Together, these tabs allow you to configure and manage various SIP call server-specific parameters such as TCP and UDP port assignments, server type, heartbeat signaling parameters and some advanced options. From the left-hand menu select Global Profiles -> Server Configuration and click on Add Profile.

- Name: ToNOAS
- On the **Add Server Configuration Profile** Tab:
- Click on Edit
- Select Server Type: Trunk Server
- IP Address: 193.113.149.58,193.113.149.62 (BT Trunk Server)
- Supported Transports: Check UDP
- UDP Port: 5060
- Hit Next
- Click on Next for the Authentication and Heartbeat tabs.
- On the **Advanced** Tab
- Select **NOAS** for Interworking Profile
- Hit Next
- Click Finish



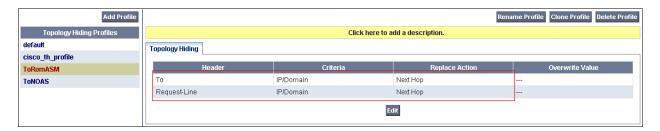


7.2.7. Topology Hiding – Avaya side

The **Topology Hiding** screen allows you to manage how various source, destination and routing information in SIP and SDP message headers are substituted or changed to maintain the integrity of the network. It hides the topology of the enterprise network from external networks. From the left-hand menu select **Global Profiles** \rightarrow **Topology Hiding.**

- Click default profile and select Clone Profile.
- Enter Profile Name: **ASM**
- For the **To** and **Request Line** headers, select **IP/Domain** under **Criteria** and **Next Hop** under **Replace Action**.
- Click Finish

The screen below is a result of the details configured above.

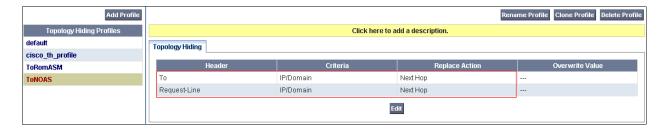


7.2.8. Topology Hiding - BT side

The **Topology Hiding** screen allows you to manage how various source, destination and routing information in SIP and SDP message headers are substituted or changed to maintain the integrity of the network. It hides the topology of the enterprise network from external networks. From the left-hand menu select **Global Profiles** \rightarrow **Topology Hiding.**

- Click **default** profile and select **Clone Profile**.
- Enter Profile Name: ToNOAS
- For the **To** and **Request Line** headers, select **IP/Domain** under **Criteria** and **NextHop** under **Replace Action**.
- Click Finish

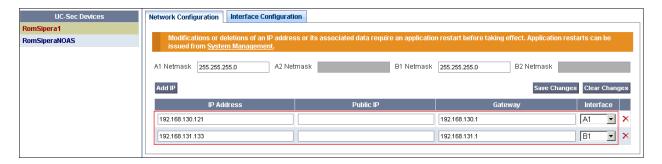
The screen below is a result of the details configured above.



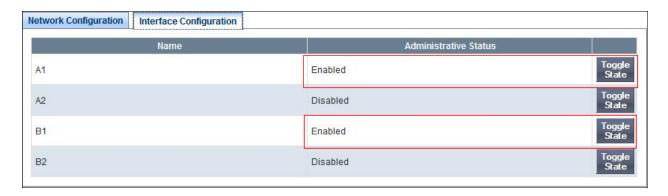
7.3. Device Specific Settings

The **Network Management** feature allows the public and private interface addresses and state to be set. From the left-hand menu select **Device Specific Settings** → **Network Management**.

- Enter in the **IP Address** and **Gateway Address** for both the Inside and the Outside interfaces.
- Select the physical interface used in the **Interface** column.



Select the **Interface Configuration** Tab and use the **Toggle State** button to enable the interfaces.



The **Media Interfaces** feature allows the IP Address and ports to be set for transporting Media over the SIP trunk. From the left-hand menu select **Device Specific Settings** → **Media Interface**.

• Select Add Media Interface

• Name: MediaROMASM

• Media IP: 192.168.131.133 (Internal Address for calls toward Session Manager)

• Port Range: 35000-40000

Click Finish

Select Add Media Interface

Name: MediaNOAS

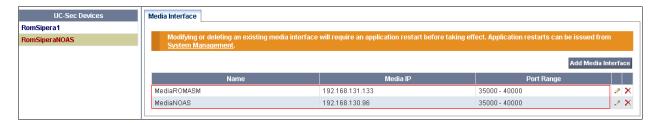
• Media IP: 192.168.130.96 (External Address for calls toward BT trunk)

• Port Range: 35000-40000

Click Finish

• Select Add Media Interface

The screen below is a result of the details configured above.



The **Signalling Interfaces** feature allows the IP Address and ports to be set for transporting Media over the SIP trunk. From the left-hand menu select **Device Specific Settings > Signalling Interface**.

• Select Add Signaling Interface

• Name: SigROMASM

• Signaling IP: 192.168.131.133 (Internal Address for calls toward Session Manager)

TCP Port: 5060UDP Port: 5060Click Finish

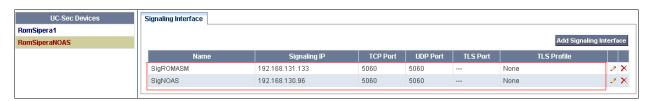
Select Add Media Interface

Name: SigNOAS

• **Signaling IP: 192.168.130.96** (External Address for calls toward BT)

TCP Port: 5060
 UDP Port: 5060
 Click Finish

The screen below is a result of the details configured above.



The End Point Flows allow the Interfaces, Policies and Profiles administered to be used to transport the SIP traffic. From the left-hand menu select Device Specific Settings → Endpoint Flows and select the Server Flows tab. To add the settings for fixed call flow to Session Manager, click on select Add Flow.

• Name: Callserver

• Server Configuration: ROMASM

URI Group: * Transport: *

Remote Subnet: *

• Received Interface: SigNOAS

Signaling Interface: SigROMASM
 Media Interface: MediaROMASM
 End Point Policy Group: default-low

Routing Profile: ToNOAS

• Topology Hiding Profile: ToROMASM

• File Transfer Profile: None

Click Finish

To add the settings for fixed call flow to BT, select Add Flow.

• Name: TrunkServer

Server Configuration: NOAS

URI Group: * Transport: *

• Remote Subnet: *

Received Interface: SigROMASM
 Signaling Interface: SigNOAS
 Media Interface: MediaNOAS

• End Point Policy Group: default-low

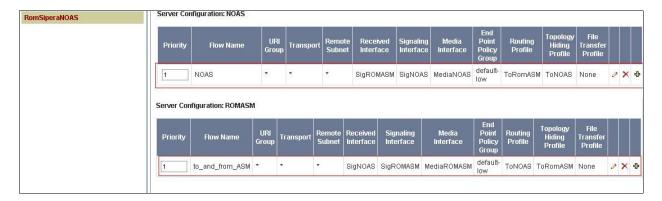
• Routing Profile: ToRomASM

• Topology Hiding Profile: ToNOAS

• File Transfer Profile: None

• Click Finish

The screen below is a result of the details configured above.



8. Service Provider Configuration

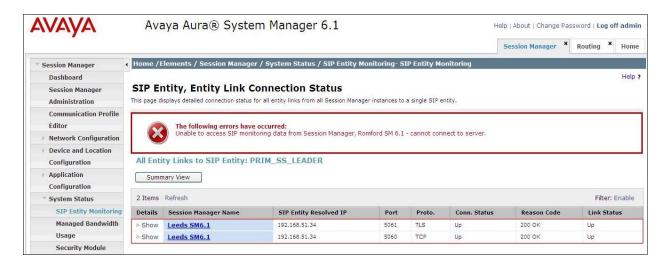
The configuration of the BT equipment used to support the BT SIP trunk service is outside of the scope for these Application Notes and will not be covered. To obtain further information on BT equipment and system configuration please contact an authorized BT representative using the contact details provided in **Section 2.3**.

9. Verification Steps

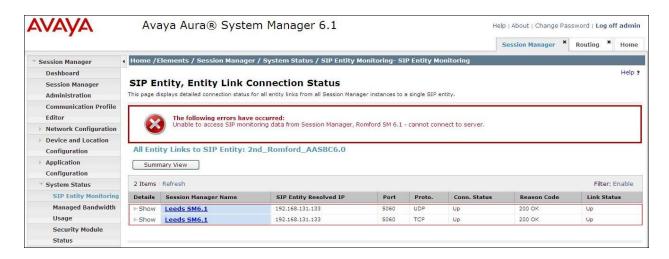
This section provides steps that may be performed to verify that the solution is configured correctly.

1. From System Manager Home Tab click on Session Manager and navigate to Session Manager → System Status → SIP Entity Monitoring. Select the relevant SIP Entity from the list and observe if the Conn Status and Link Status are showing as up.

This is the SIP Entity link to the Communication Server 1000E:



This is the SIP Entity link to the Avaya Session Border Controller for Enterprise:



2. From the Communication Server 1000E system terminal; load overlay 32 and run the command 'stat vtrm <cust> <x>' where 'cust' is the customer number (usually 0) and 'x' is a previously configured SIP trunk route. Confirm all channels on the trunk group display idle registered.

- 3. Verify that endpoints at the enterprise site can place calls to the PSTN and that the call remains active.
- 4. Verify that endpoints at the enterprise site can receive calls from the PSTN and that the call remains active.
- 5. Verify that the user on the PSTN can end an active call by hanging up.
- 6. Verify that an endpoint at the enterprise site can end an active call by hanging up.

10. Conclusion

These Application Notes describe the configuration necessary to connect Avaya Communication Server 1000E, Avaya Aura[®] Session Manager and Avaya Session Border Controller for Enterprise to the BT SIP Trunk Service. BT SIP Trunk Service is a SIP-based Voice over IP solution providing businesses with a flexible, cost-saving alternative to traditional hardwired telephony trunks. The service was successfully tested with a number of observations listed in **Section 2.2.**

11. References

This section references the documentation relevant to these Application Notes. Additional Avaya product documentation is available at http://support.avaya.com.

- [1] Installing and Configuring Avaya Aura® System Platform, Release 6, June 2010.
- [2] Administering Avaya Aura® System Platform, Release 6, June 2010.
- [3] Avaya *Communication Server 1000E Installation and Commissioning*, November 2010, Document Number NN43041-310.
- [4] Feature Listing Reference Avaya Communication Server 1000, November 2010, Document Number NN43001-111, 05.01.
- [5] Installing and Upgrading Avaya Aura® System Manager Release6.1, November 2010.
- [6] Installing and Configuring Avaya Aura® Session Manager, January 2011, Document Number 03-603473
- [7] Administering Avaya Aura® Session Manager, March 2011, Document Number 03-603324.
- [8] RFC 3261 SIP: Session Initiation Protocol, http://www.ietf.org/

Appendix A – Communication Server 1000 Software

```
Communication Server 1000E call server patches and plug ins
18/08/11 10:33:16
TID: 008808096
VERSION 4021
System type is - Communication Server 1000E/CP PM
CP PM - Pentium M 1.4 GHz
IPMGs Registered:
                               4
IPMGs Unregistered:
                               0
IPMGs Configured/unregistered: 2
RELEASE 7
ISSUE 50 O +
IDLE SET DISPLAY Avaya 7.5
DepList 1: core Issue: 02(created: 2010-11-30 15:12:45 (est))
MDP>LAST SUCCESSFUL MDP REFRESH :2010-12-06 15:33:54 (Local Time)
MDP>USING DEPLIST ZIP FILE DOWNLOADED :2010-12-01 08:31:36(est)
SYSTEM HAS NO USER SELECTED PEPS IN-SERVICE
LOADWARE VERSION: PSWV 100
INSTALLED LOADWARE PEPS : 0
ENABLED PLUGINS : 0
```

```
Communication Server 1000E call server deplists
VERSION 4021
RELEASE 7
ISSUE 50 Q +
DepList 1: core Issue: 01 (created: 2012-02-03 09:32:18 (est))
IN-SERVICE PEPS
                                                                     SPECINS
                                                                     NO
                                                                     NO
                                                                     NO
                                                                      NO
                                                                     NO
                                                                     NO
                                                                     NO
                                                                     NO
                                                                     NO
                                                                      NO
                                                                     NO
                                                                     NO
                                                                     NO
                                                                     NO
                                                                      NO
                                                                     NO
                  ISS2:10F1
020 wi00827950
                                 p30471_2 19/02/2012 p30471_2.cpm
                                                                     NO
021 WI00836334
022 wi00833910
                   ISS1:10F1
ISS2:10F1
                                 p30481_1 19/02/2012 p30481_1.cpm
p30492_2 19/02/2012 p30492_2.cpm
                                                                      NO
                                                                      NO
023 wi00853031 ISS1:10F1
024 wi00877367 ISS1:10F1
                   ISS1:10F1
                                  p30531 1 19/02/2012 p30531 1.cpm
                               p30534_1 19/02/2012 p30534_1.cpm
```

025	wi00834382	ISS1:10F1	p30548_1	19/02/2012	p30548_1.cpm	NO
026	WI00836292	ISS1:10F1	p30554 1	19/02/2012	p30554 1.cpm	NO
027	wi00835294	ISS1:10F1	p30565 1	19/02/2012	p30565 1.cpm	NO
028	wi00856702	ISS1:10F1	p30573 1	19/02/2012	p30573 1.cpm	NO
029	wi00838073	ISS1:10F1	p30588_1	19/02/2012	p30588_1.cpm	NO
030	wi00839255	ISS1:10F1	p30591_1	19/02/2012	p30591_1.cpm	NO
031	wi00854415	ISS1:10F1	p30593_1	19/02/2012	p30593_1.cpm	NO
032	wi00836981	ISS1:10F1	p30613 1	19/02/2012	p30613 1.cpm	NO
033	wi00841980	ISS1:10F1	p30618 1	19/02/2012	p30618 1.cpm	NO
034	wi00839821	ISS1:10F1	p30619_1	19/02/2012	p30619 1.cpm	NO
035	wi00842409	ISS1:10F1	p30621_1	19/02/2012	p30621_1.cpm	NO
036	WI00853473	ISS1:10F1	p30625_1	19/02/2012	p30625_1.cpm	NO
037	WI00843571	ISS1:10F1	p30627 1	19/02/2012	p30627 1.cpm	NO
038	wi00867905	ISS1:10F1	p30640 1	19/02/2012	p30640 1.cpm	NO
039	wi00852389	ISS1:10F1	p30641 1	19/02/2012	p30641 1.cpm	NO
040	wi00859123	ISS1:10F1	p30648 1	19/02/2012	p30648 1.cpm	NO
			_			
041	wi00869695	ISS1:10F1	p30654_1	19/02/2012	p30654_1.cpm	NO
042	WI00900213	ISS1:10F1	p30656_1	19/02/2012	p30656_1.cpm	NO
043	wi00897096	ISS1:10F1	p30676 1	19/02/2012	p30676 1.cpm	NO
044	wi00859449	ISS1:10F1	p30694 1	19/02/2012	p30694 1.cpm	NO
045	wi00839134	ISS1:10F1	p30698 1	19/02/2012	p30698 1.cpm	YES
046	wi00953811	ISS1:10F1	p31002_1	19/02/2012	p31002_1.cpm	NO
047	wi00852365	ISS1:10F1	p30707_1	19/02/2012	p30707_1.cpm	NO
048	wi00850521	ISS1:10F1	p30709_1	19/02/2012	p30709_1.cpm	YES
049	wi00841273	ISS1:10F1	p30713 1	19/02/2012	p30713 1.cpm	NO
050	wi00853178	ISS1:10F1	p30719 1	19/02/2012	p30719 1.cpm	NO
051	wi00843623	ISS1:10F1	p30731_1	19/02/2012	p30731_1.cpm	YES
052	wi00856410	ISS1:10F1	p30749_1	19/02/2012	p30749_1.cpm	NO
053	WI00889786	ISS1:10F1	p30750 1	19/02/2012	p30750 1.cpm	NO
054	wi00857566	ISS1:10F1	p30766 1	19/02/2012	p30766 1.cpm	NO
055	wi00840590	ISS1:10F1	p30767 1	19/02/2012	p30767 1.cpm	NO
056			p30768 1		p30768 1.cpm	
	wi00871969	ISS1:10F1		19/02/2012		NO
057	wi00857362	ISS1:10F1	p30782_1	19/02/2012	p30782_1.cpm	NO
058	wi00863876	ISS1:10F1	p30787_1	19/02/2012	p30787_1.cpm	NO
059	wi00860279	ISS1:10F1	p30789 1	19/02/2012	p30789 1.cpm	NO
060	wi00859305	ISS1:10F1	p30792 1	19/02/2012	p30792 1.cpm	NO
061	wi00925141	ISS1:10F1	p30802 1	19/02/2012	p30802 1.cpm	NO
062	wi00896394	ISS1:10F1	p30807_1	19/02/2012	p30807_1.cpm	NO
063	wi00899584	ISS1:10F1	p30809_1	19/02/2012	p30809_1.cpm	NO
064	wi00858335	ISS1:10F1	p30819 1	19/02/2012	p30819_1.cpm	NO
065	wi00873382	ISS1:10F1	p30832 1	19/02/2012	p30832 1.cpm	NO
066	wi00932942	ISS1:10F1	p30843 1	19/02/2012	p30843 1.cpm	NO
	wi00932942				p30844 1.cpm	
067		ISS1:10F1	p30844_1	19/02/2012		NO
068	wi00869243	ISS1:10F1	p30848_1	19/02/2012	p30848_1.cpm	NO
069	wi00871739	ISS1:10F1	p30856_1	19/02/2012	p30856_1.cpm	NO
070	wi00890475	p30952	p31048 1	19/02/2012	p31048 1.cpm	NO
071	wi00896420	ISS1:10F1	p30867 1	19/02/2012	p30867 1.cpm	NO
072	wi00862574	iss1:1of1	p30870 1	19/02/2012	p30870 1.cpm	NO
073	wi00877592	ISS1:10F1	p30880_1	19/02/2012	p30880_1.cpm	NO
074	wi00938555	ISS1:10F1	p30881_1	19/02/2012	p30881_1.cpm	YES
075	wi00865477	ISS1:10F1	p30890_1	19/02/2012	p30890_1.cpm	YES
076	wi00865477	ISS1:10F1	p30891 1	19/02/2012	p30891 1.cpm	YES
077	wi00865477	ISS1:10F1	p30892 1	19/02/2012	p30892 1.cpm	YES
078	wi00865477	ISS1:10F1	p30893 1	19/02/2012	p30893 1.cpm	YES
079	wi00865477	ISS1:10F1	p30894_1	19/02/2012	p30894_1.cpm	YES
080	wi00865477	ISS1:10F1	p30895_1	19/02/2012	p30895_1.cpm	YES
081	wi00865477	ISS1:10F1	p30896_1	19/02/2012	p30896_1.cpm	YES
082	wi00865477	ISS1:10F1	p30897 1	19/02/2012	p30897 1.cpm	YES
083	wi00865477	ISS1:10F1	p30898 1	19/02/2012	p30898 1.cpm	YES
084	wi00875701	ISS1:10F1	p30930_1	19/02/2012	p30942 1.cpm	
			-			NO
085	wi00875425	ISS1:10F1	p30943_1	19/02/2012	p30943_1.cpm	NO
086	wi00903369	ISS1:10F1	p31165_1	19/02/2012	p31165_1.cpm	NO
087	wi00946282	ISS1:10F1	p31204 1	19/02/2012	p31204 1.cpm	NO
088	wi00883604	ISS1:10F1	p30973 1	19/02/2012	p30973 1.cpm	NO
089	wi00882884	ISS1:10F1	p30975 1	19/02/2012	p30975 1.cpm	NO
090	wi00880836	ISS1:10F1	p30976_1	19/02/2012	p30976_1.cpm	NO
091	wi00880386	ISS1:1oF1	p30977_1	19/02/2012	p30977_1.cpm	NO
092	wi00925208	ISS1:10F1	p30986_1	19/02/2012	p30986_1.cpm	NO
093	WI00927300	ISS1:10F1	p30999 1	19/02/2012	p30999 1.cpm	NO
094	wi00884699	ISS1:10F1	p31000 1	19/02/2012	p31000 1.cpm	YES
				-,,		

0.99							
099 w100886321 rsst:tor1 p31001 19/02/2012 p31001.cl.pm NO 098 w100887294 rsst:tor1 p31001.cl 19/02/2012 p31001.cl.pm NO 098 w10088724 rsst:tor1 p31002 19/02/2012 p31026 2.pm NO 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	095	wi00900096	ISS1:10F1		19/02/2012	p31006_1.cpm	NO
998 w100882293	096	wi00879526	ISS1:10F1	p31007_1			NO
1999 100887744	097	wi00886321	ISS1:10F1	p31009_1	19/02/2012	p31009_1.cpm	NO
100	098	wi00882293	ISS1:10F1	p31010 1	19/02/2012	p31010 1.cpm	NO
100	099	wi00887744	ISS2:10F1	p31026 2	19/02/2012	p31026 2.cpm	NO
100 100	100	WI00928455	ISS1:10F1	p31297 1	19/02/2012		NO
100					19/02/2012		
103 w100891026							
104							
100							
100 100932948							
107 w100894243							
108							
100							
110							
111						p31093_1.cpm	
113							
113 wi00997082 ISS1:10F1 p313C1 19/02/2012 p313C1 c.pm NO 115 wi00099314 ISS1:10F1 p313C1 19/02/2012 p313C1 c.pm NO 116 wi00090766 ISS1:10F1 p311SC1 19/02/2012 p313C1 c.pm NO 117 wi00060729 ISS1:10F1 p311SC1 19/02/2012 p311SC1 c.pm NO 118 wi00093085 ISS1:10F1 p311GC1 19/02/2012 p311GC1 c.pm NO 119 wi00093085 ISS1:10F1 p311GC1 19/02/2012 p311GC1 c.pm NO 119 wi00093087 ISS1:10F1 p311GC1 19/02/2012 p311GC1 c.pm NO 110 wi00053423 ISS1:10F1 p313CC1 19/02/2012 p311GC1 c.pm NO 120 wi00055423 ISS1:10F1 p313CC1 19/02/2012 p313CC1 c.pm NO 121 wi00005207 ISS1:10F1 p312CC1 19/02/2012 p313CC1 c.pm NO 122 wi00005000 ISS1:10F1 p312CC1 19/02/2012 p312CC1 c.pm NO 123 wi00006009 ISS1:10F1 p312CC1 19/02/2012 p312CC1 c.pm NO 124 wi00006009 ISS1:10F1 p312CC1 19/02/2012 p312CC1 c.pm NO 125 wi00006009 ISS1:10F1 p312CC1 19/02/2012 p312CC1 c.pm NO 126 wi00006009 ISS1:10F1 p313CS1 19/02/2012 p312CC1 c.pm NO 127 wi00006009 ISS1:10F1 p313CS1 19/02/2012 p312CC1 c.pm NO 128 wi00006009 ISS1:10F1 p313CS1 19/02/2012 p312CS1 c.pm NO 129 wi00007403 ISS1:10F1 p313CS1 19/02/2012 p312CS1 c.pm NO 120 wi00007403 ISS1:10F1 p313CS1 19/02/2012 p312CS1 c.pm NO 120 wi00007403 ISS1:10F1 p313CS1 19/02/2012 p312CS1 c.pm NO 120 wi00007607 ISS1:10F1 p313CS1 19/02/2012 p312CS1 c.pm NO 130 wi00007707 ISS1:10F1 p313CS1 19/02/2012 p312CS1 c.pm NO 131 wi00098598 ISS1:10F1 p313CS1 19/02/2012 p312CS1 c.pm NO 132 wi00098598 ISS1:10F1 p313CS1 19/02/2012 p312CS1 c.pm NO 133 wi00098598 ISS1:10F1 p313CS1 19/02/2012 p312CS1 c.pm NO 134 wi00098598 ISS1:10F1 p312SS1 19/02/2012 p312CS1 c.pm NO 136 wi000213CM ISS1:10F1 p312SS1 19/02/2012 p312CS1 c.pm NO 137 wi00022M09 ISS1:10F1 p312SS1 19/02/2012 p312CS1 c.pm NO 138 wi00098606 ISS1:10F1 p312SS1 19/02/2012 p312CS1 c.pm NO 139 wi00098607 ISS1:10F1 p312SS1 19/02/2012 p312CS1 c.pm NO 130 wi00098608 ISS1:10F1 p313CS1 19/02/2012 p313CS1 c.pm NO 130 wi00098608 ISS1:10F1 p313CS1 19/02/2012 p313CS1 c.pm NO 130 wi00098608 ISS1:10F1 p313CS1 19/02/2012 p313CS1 c.pm NO 130 w							
114							
115							
116 wi00900766 ISS1:10P1 p31189_1 19/02/2012 p31189_1.cpm NO 117 wi00903085 ISS1:10P1 p31164 19/02/2012 p31164 1.cpm NO 118 wi00903085 ISS1:10P1 p31167 1.9f02/2012 p31167 1.cpm NO 120 wi00855423 ISS1:10P1 p31138 1.9f02/2012 p31328 1.cpm YES 121 wi00905297 ISS1:10P1 p311381 1.9f02/2012 p31328 1.cpm YES 122 wi00905290 ISS1:10P1 p31201 1.9f02/2012 p31201 1.cpm NO 123 wi00906022 ISS1:10P1 p312021 1.9f02/2012 p312021 1.cpm NO 124 wi0096098 ISS1:10P1 p312021 1.9f02/2012 p31203 1.cpm YES 125 wi00966163 ISS1:10P1 p31205 1.9f02/2012 p31305 1.cpm NO 126 wi0094638 ISS1:10P1 p31205 1.9f02/2012 p31356 1.cpm NO 127 wi00307403 ISS1:10P1 p31225 1.9f02/2012 p31356 1.cpm NO 128 wi0094673 ISS1:10P1 p313285 1.9f02/2012 p31356 1.cpm NO 129 wi00307897 ISS1:10P1 p31225 1.9f02/2012 p31225 1.cpm NO 130 wi0094707 TSS1:10P1 p31328 1.9f02/2012 p31225 1.cpm NO 131 wi0085295 ISS1:10P1 p31328 1.9f02/2012 p31325 1.cpm NO 133 wi00908933 ISS1:10P1 p31328 1.9f02/2012 p31378 1.cpm NO 134 wi00396714 ISS1:10P1 p31225 1.9f02/2012 p31378 1.cpm NO 135 wi00921340 ISS1:10P1 p31286 1.9f02/2012 p31235 1.cpm NO 136 wi00921340 ISS1:10P1 p31286 1.9f02/2012 p31265 1.cpm NO 138 wi0092340 ISS1:10P1 p31286 1.9f02/2012 p31266 1.cpm NO 144 wi0093204 ISS1:10P1 p31286 1.9f02/2012 p31266 1.cpm NO 145 wi0094573 ISS1:10P1 p31286 1.9f02/2012 p31286 1.cpm NO 146 wi0094574 ISS1:10P1 p31386 1.9f02/2012 p31390 1.cpm NO 147 wi0094573 ISS1:10P1 p31286 1.9f02/2012 p31426 1.cpm NO 148 wi0094576 ISS1:10P1 p31386 1.9f02/2012 p31496 1.cpm NO 149 wi0094573 ISS1:10P1 p31346 1.9f02/2012 p31426 1.cpm NO 150 wi0094573 ISS1							
118 wi00903085 rssl:10P1 p31163 19/02/2012 p31163 r.cpm No 118 wi00903085 rssl:10P1 p31167 19/02/2012 p31167 r.cpm No No 120 wi0095397 rssl:10P1 p31328 19/02/2012 p31128 r.cpm No No 121 wi00905297 rssl:10P1 p31195 19/02/2012 p31195 r.cpm No No 122 wi00905600 rssl:10P1 p312011 rssl:20P1 p312011 rspm p31202 rssl:20P1 p31202 rssl:20P1 p31202 rssl:20P1 p31202 rssl:20P1 p31202 rssl:20P1 p31205 rssl:20P1 rssl							
118 wi00903085							
119 w100903437							
121		wi00903085	ISS1:10F1				NO
121			ISS1:10F1				NO
122 wi00905000	120	wi00855423	ISS1:10F1	p31328 1	19/02/2012	p31328_1.cpm	YES
123	121	wi00905297	ISS1:10F1	p31195 1	19/02/2012	p31195_1.cpm	NO
124 wi00906098	122	wi00905600	ISS1:10F1	p31201 1	19/02/2012	p31201 1.cpm	NO
125	123	wi00906022	ISS1:10F1	p31202 1	19/02/2012	p31202 1.cpm	NO
126 wi00946558 TSSI:10FI p31258 19/02/2012 p31256 1.cpm NO	124	wi00906098	ISS1:10F1	p31203 1	19/02/2012	p31203 1.cpm	YES
126 wi00946558 TSSI:10FI p31258 19/02/2012 p31256 1.cpm NO	125	wi00906163	ISS1:10F1	p31205 1	19/02/2012	p31205 1.cpm	NO
127 wi009048274 ISS1:10F1 p3125-1 19/02/2012 p31365-1.cpm NO 128 wi00907697 ISS1:10F1 p31365-1 19/02/2012 p31365-1.cpm NO 129 wi00907707 ISS1:10F1 p31228-1 19/02/2012 p31228-1.cpm NO 131 wi00892954 ISS1:10F1 p31281-1 19/02/2012 p31378-1 cpm NO 132 wi00908938 ISS1:10F1 p31235-1 19/02/2012 p31378-1 cpm NO 134 wi00936714 ISS1:10F1 p31235-1 19/02/2012 p31235-1 cpm NO 135 wi00921340 ISS1:10F1 p31265-1 19/02/2012 p31239-1 cpm NO 136 wi00921340 ISS1:10F1 p31265-1 19/02/2012 p31237-1 cpm NO 137 wi00923399 ISS1:10F1 p31270-1 19/02/2012 p31270-1 cpm NO 139 wi00929140 ISS1:10F1 p31270-1 19/02/2012 p31270-1 cpm NO 140 wi00927321 ISS1:10F1 p31286-1 19/02/2012 p31286-1 cpm NO 141 wi00932204 ISS1:10F1 p31286-1 19/02/2012 p31286-1 cpm NO 142 wi0093204 ISS1:10F1 p31286-1 19/02/2012 p31286-1 cpm NO 144 wi0093204 ISS1:10F1 p31286-1 19/02/2012 p31286-1 cpm NO 145 wi00931028 ISS1:10F1 p31305-2 19/02/2012 p31325-1 cpm NO 146 wi00931028 ISS1:10F1 p31325-1 19/02/2012 p31325-1 cpm NO 147 wi00930864 ISS1:10F1 p31340-1 19/02/2012 p31350-1 cpm NO 148 wi00931028 ISS1:10F1 p31351-1 19/02/2012 p31350-1 cpm NO 149 wi0093476 ISS1:10F1 p31340-1 19/02/2012 p31392-1 cpm NO 140 wi00927678 ISS1:10F1 p31394-1 19/02/2012 p31399-1 cpm NO 150 wi00948973 ISS1:10F1 p31340-1 19/02/2012 p31399-1 cpm NO 151 wi00946876 ISS1:10F1 p31400-1 19/02/2012 p31400-1 cpm NO 152 wi00946876 ISS1:10F1 p31400-1 19/02/2012 p31400-1 cpm NO 155 wi00946876 ISS1:10F1 p31400-1 19/02/2012 p31400-1 cpm NO 150 wi00954883 ISS1:10F1 p31485 19/02/2012 p31486-1 cpm NO 150 wi00954885 ISS1:10F1 p31486 19/02/2012 p31480-1 cpm NO 150	126						
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150 wi00948931 ISS1:10F1 p31407_1 19/02/2012 p31407_1.cpm NO 151 wi00942734 ISS1:10F1 p31409_1 19/02/2012 p31409_1.cpm NO 152 wi00949273 ISS1:10F1 p31411_1 19/02/2012 p31411_1.cpm NO 153 wi00945533 ISS1:10F1 p31421_1 19/02/2012 p31421_1.cpm YES 154 wi00946477 ISS1:10F1 p31426_1 19/02/2012 p31426_1.cpm NO 155 wi00946681 ISS1:10F1 p31428_1 19/02/2012 p31428_1.cpm NO 156 wi00946676 ISS1:10F1 p31430_1 19/02/2012 p31430_1.cpm NO 157 wi00949627 ISS1:10F1 p31462_1 19/02/2012 p31462_1.cpm NO 158 wi00951427 ISS1:10F1 p31478_1 19/02/2012 p31478_1.cpm NO 159 wi00951837 ISS1:10F1 p31478_1 19/02/2012 p31478_1.cpm NO 159 wi00951837 ISS1:10F1 p31478_1 19/02/2012 p31478_1.cpm NO 160 wi00951925 ISS1:10F1 p31486_1 19/02/2012 p31486_1.cpm NO 161 wi00956885 ISS1:10F1 p31489_1 19/02/2012 p31489_1.cpm NO 162 wi00953900 ISS1:10F1 p31494_1 19/02/2012 p31494_1.cpm NO 163 wi00953902 ISS1:10F1 p31499_1 19/02/2012 p31499_1.cpm NO							
151 wi00942734							
152 wi00949273							
153 wi00945533 ISS1:10F1 p31421_1 19/02/2012 p31426_1.cpm YES 154 wi00946477 ISS1:10F1 p31426_1 19/02/2012 p31426_1.cpm NO 155 wi00946681 ISS1:10F1 p31428_1 19/02/2012 p31428_1.cpm NO 156 wi00946876 ISS1:10F1 p31430_1 19/02/2012 p31430_1.cpm NO 157 wi00949627 ISS1:10F1 p31462_1 19/02/2012 p31462_1.cpm NO 158 wi00951427 ISS1:10F1 p31478_1 19/02/2012 p31478_1.cpm NO 159 wi00951837 ISS1:10F1 p31478_1 19/02/2012 p31478_1.cpm NO 160 wi00951925 ISS1:10F1 p31478_1 19/02/2012 p31486_1.cpm NO 161 wi00956885 ISS1:10F1 p31489_1 19/02/2012 p31486_1.cpm NO 162 wi00953900 ISS1:10F1 p31499_1 19/02/2012 p31499_1.cpm NO 163 wi00953902 ISS1:10F1 p31499_1 19/02/2012 p31499_1.cpm NO							
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155 wi00946681 ISS1:10F1 p31428 1 19/02/2012 p31428 1.cpm NO 156 wi00946876 ISS1:10F1 p31430 1 19/02/2012 p31430 1.cpm NO 157 wi00949627 ISS1:10F1 p31462 1 19/02/2012 p31462 1.cpm NO 158 wi00951427 ISS1:10F1 p31478_1 19/02/2012 p31478_1.cpm NO 159 wi00951837 ISS1:10F1 p31485 1 19/02/2012 p31485 1.cpm NO 160 wi00951925 ISS1:10F1 p31486 1 19/02/2012 p31486 1.cpm NO 161 wi00956885 ISS1:10F1 p31486 1 19/02/2012 p31489 1.cpm NO 162 wi00953900 ISS1:10F1 p31494 1 19/02/2012 p31494 1.cpm NO 163 wi00953902 ISS1:10F1 p31499 1 19/02/2012 p31499 1.cpm NO							
156 wi00946876							
157 wi00949627 ISS1:10F1 p31462 1 19/02/2012 p31462 1.cpm NO 158 wi00951427 ISS1:10F1 p31478_1 19/02/2012 p31478_1.cpm NO 159 wi00951837 ISS1:10F1 p31485 1 19/02/2012 p31485 1.cpm NO 160 wi00951925 ISS1:10F1 p31486 1 19/02/2012 p31486 1.cpm NO 161 wi00956885 ISS1:10F1 p31489 1 19/02/2012 p31489 1.cpm NO 162 wi00953900 ISS1:10F1 p31494 1 19/02/2012 p31494 1.cpm NO 163 wi00953902 ISS1:10F1 p31499 1 19/02/2012 p31499 1.cpm NO							
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159 wi00951837 ISS1:10F1 p31485 1 19/02/2012 p31485 1.cpm NO 160 wi00951925 ISS1:10F1 p31486 1 19/02/2012 p31486 1.cpm NO 161 wi00956885 ISS1:10F1 p31489 1 19/02/2012 p31489 1.cpm NO 162 wi00953900 ISS1:10F1 p31494 1 19/02/2012 p31494 1.cpm NO 163 wi00953902 ISS1:10F1 p31499 1 19/02/2012 p31499 1.cpm NO							NO
160 wi00951925 ISS1:10F1 p31486 1 19/02/2012 p31486 1.cpm NO 161 wi00956885 ISS1:10F1 p31489 1 19/02/2012 p31489 1.cpm NO 162 wi00953900 ISS1:10F1 p31494 1 19/02/2012 p31494 1.cpm NO 163 wi00953902 ISS1:10F1 p31499 1 19/02/2012 p31499 1.cpm NO							NO
161 wi00956885 ISS1:10F1 p31489 1 19/02/2012 p31489 1.cpm NO 162 wi00953900 ISS1:10F1 p31494 1 19/02/2012 p31494 1.cpm NO 163 wi00953902 ISS1:10F1 p31499 1 19/02/2012 p31499 1.cpm NO							NO
162 wi00953900 ISS1:10F1 p31494 1 19/02/2012 p31494 1.cpm NO 163 wi00953902 ISS1:10F1 p31499 1 19/02/2012 p31499 1.cpm NO	160	wi00951925	ISS1:10F1	p31486 1	19/02/2012		NO
163 wi00953902 ISS1:10F1 p31499_1 19/02/2012 p31499 1.cpm NO	161	wi00956885	ISS1:10F1	p31489 1	19/02/2012		NO
163 wi00953902 ISS1:10F1 p31499_1 19/02/2012 p31499 1.cpm NO		wi00953900	ISS1:10F1	p31494 1		p31494 1.cpm	NO
164 wi00955541 ISS1:10F1 p31501 1 19/02/2012 p31501 1.cpm NO		wi00953902	ISS1:10F1	p31499 1	19/02/2012		NO
	164	wi00955541	ISS1:10F1	p31501 1	19/02/2012	p31501_1.cpm	NO

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165	wi00925989	ISS1:10F1	p31514_1	19/02/2012	p31514_1.cpm	NO		
166	wi00943748	ISS1:10F1	p31516_1	19/02/2012	p31516_1.cpm	NO		
167	wi00957252	ISS1:10F1	p31530_1	19/02/2012	p31530 1.cpm	NO		
168	wi00958682	ISS1:10F1	p31540 1	19/02/2012	p31540 1.cpm	NO		
169	wi00958776	ISS1:10F1	p31542 1	19/02/2012	p31542 1.cpm	YES		
170	wi00959854	ISS1:10F1	p31556 1	19/02/2012	p31556 1.cpm	NO		
171	wi00960133	ISS2:10F1	p31557 2	19/02/2012	p31557 2.cpm	NO		
172	wi00959820	ISS1:10F1	p31562 1	19/02/2012	p31562 1.cpm	NO		
173	wi00957141	ISS1:10F1	p31579 1	19/02/2012	p31579 1.cpm	NO		
174	wi00962211	ISS1:10F1	p31580 1	19/02/2012	p31580 1.cpm	NO		
175	wi00962557	ISS1:10F1	p31581 1	19/02/2012	p31581 1.cpm	NO		
176	wi00962955	ISS1:10F1	p31585 1	19/02/2012	p31585 1.cpm	NO		
177	wi00965724	ISS1:10F1	p31606_1	19/02/2012	p31606_1.cpm	NO		
MDP>	MDP>LAST SUCCESSFUL MDP REFRESH :2012-02-19 09:06:34(Local Time)							
MDP>	MDP>USING DEPLIST ZIP FILE DOWNLOADED :2012-02-03 09:32:18(est)							

Communication Server 1000E signaling server service updates									
Product Release: 7.50.17.00									
_	In system patches: 1								
PATCH#	NAME	IN_SERVICE	DATE	SPECINS	TYPE	RPM			
2	p30526_1	Yes	19/02/12	NO	FRU	cs1000-pi-control-1.00.00.00-00.noarch			
In Syst.	em service	updates: 22							
PATCH#	IN SERVICE	DATE	SPECINS	REMOVABI	LE NA	ME			
0	Yes	12/12/11	NO	YES		1000-baseWeb-7.50.17.16-1.i386.001			
1	Yes	18/02/12	NO	YES	CS	1000-csmWeb-7.50.17.16-3.i386.000			
3	Yes	17/02/12	NO	YES	cs	1000-linuxbase-7.50.17.16-6.i386.000			
4	Yes	18/02/12	NO	YES		1000-mscAnnc-7.50.17.16-1.i386.000			
5	Yes	18/02/12	NO	YES	cs	1000-mscTone-7.50.17.16-1.i386.000			
6	Yes	18/02/12	NO	YES	CS	1000-mscMusc-7.50.17.16-2.i386.000			
7	Yes	18/02/12	NO	YES	cs	1000-dmWeb-7.50.17.16-2.i386.000			
8	Yes	18/02/12	NO	YES	cs	1000-sps-7.50.17.16-2.i386.000			
9	Yes	14/12/11	NO	YES	cs	1000-dbcom-7.50.17-02.i386.000			
10	Yes	19/02/12	NO	YES	cs	1000-tps-7.50.17.16-11.i386.000			
11	Yes	14/12/11	NO	YES	cs	1000-shared-pbx-7.50.17.16-1.i386.000			
12	Yes	14/12/11	NO	YES	CS	1000-kcv-7.50.17.16-1.i386.000			
13	Yes	19/02/12	NO	yes	av	aya-cs1000-cnd-4.0.20-00.i386.000			
14	Yes	14/12/11	NO	YES	CS	1000-ipsec-7.50.17.16-1.i386.000			
15	Yes	19/02/12	NO	YES	cs	1000-emWeb_6-0-7.50.17.16-16.i386.000			
16	Yes	19/02/12	NO	YES	cs	1000-Jboss-Quantum-7.50.17.16-10.i386.000			
17	Yes	17/03/12	NO	YES		cs1000-vtrk-7.50.17.16-43.i386.000			
18	Yes	14/12/11	NO	YES	ip	sec-tools-0.6.5-14.el5.3_avaya_1.i386.000			
19	Yes	14/12/11	NO	YES	sp	iritAgent-6.1-1.0.0.108.208.i386.000			
20	Yes	14/12/11	NO	YES		1000-EmCentralLogic-7.50.17.16-1.i386.000			
25	Yes	18/02/12	NO	YES		1000-ftrpkg-7.50.17.16-7.i386.000			
26	Yes	18/02/12	NO	YES	CS	1000-bcc-7.50.17.16-46.i386.000			

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